EnergyAustralia Pty Ltd

No contract term
Time-varying rates

Call 1800 104 928
www.energyaustralia.com.au

Estimated electricity costs

We are unable to provide an estimate for this offer.

Please contact **EnergyAustralia Pty Ltd** on **1800 104 928** for pricing details.



Features

- **No direct debit payment required**
- **No pay on time discount**
- **Green power**
- **No fixed price contract**
- **Paper bills available**

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 104 928** and quote this Offer ID **TRU813136SS**.

Offer details

Distributor	Citipower
Offer type	Standing offer
Fuel type	Electricity
Customer type	Small business
Release date	20-11-2026
Expiry date	Contact the retailer

Offer eligibility

The details presented in this fact sheet are for a small business customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter t... more details below

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	The details presented in this fact sheet are for a small business customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.
Prices are not fixed	The rates for the Victorian Default Offer are regulated by the Essential Services Commission (ESC). The ESC will review these rates annually. We will notify you before a rate change occurs.
Contract expiry details	This contract continues for as long as you remain on the plan.
Full terms and conditions	Monthly billing applied for eligible customers instead of quarterly. Further information regarding billing frequency is available at https://www.energyaustralia.com.au/business/help-and-support/faqs/accounts-bills-and-payments. Please refer to our website www.energyaustralia.com.au for eligibility on solar, as well as full terms and conditions.
ESC licence information	Electricity and gas retail licence under EnergyAustralia Pty Ltd

Fees

	(incl. GST)
Disconnection fee	**Flat rate: $51.95**

Reconnection fee	**Flat rate: $51.19**

Additional information

Additional fees may apply. For more information, please visit the retailers website at **www.energyaustralia.com.au**.

Billing details

Bill frequency	3 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges	**Tariff (incl. GST)**
Daily supply charge	152.19 c/day
Usage charge	
Mon - Fri, 9am - 9pm	30.89c/kWh
Mon - Fri, 9pm - 9am; Sat - Sun, all day	17.52c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Feed-in tariff options

	Tariff
Retailer feed-in tariff	1.50 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	**Description**	**Price (incl. GST)**
30% GreenPower	GreenPower 30% = $0.0495 x (30% x total usage)	4.95 cents per kWh
100% GreenPower	GreenPower 100% = $0.0495 per kWh	4.95 cents per kWh