EnergyAustralia Pty Ltd

No contract term

Call 1800 104 928
www.energyaustralia.com.au

Estimated gas cost

1 person	**LOW** 92 MJ/day	$1,360/year No discount conditions apply to this offer
2 to 3 people	**MED** 159 MJ/day	$1,970/year No discount conditions apply to this offer
4+ people	**HIGH** 201 MJ/day	$2,350/year No discount conditions apply to this offer

Features

- **No direct debit payment required**
- **No pay on time discount**
- **No fixed price contract**
- **Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 104 928** and quote this Offer ID **TRU810654MR**.

Offer details

Distributor	Australian Gas Networks
Offer type	Market offer
Fuel type	Gas
Customer type	Residential
Release date	28-10-2026
Expiry date	Contact the retailer

Offer eligibility

The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described. Must be a VIC Seniors cardholder.

Discounts and incentives

Guaranteed discounts

(incl. GST)

Guaranteed Discount **Percentage of bill amount: 24.00%**

Discount applies to market energy charges, and not to fees and other charges such as late payment fees or GreenPower.

Incentives

$200 Credit Offer

Offer available to eligible VIC residential customers who sign up to a gas offer. Limit of one credit per new energy account, per customer address. We may change or end this offer at any time.

$200 Credit Offer

Credit will be applied to your first bill and is not transferable or redeemable for cash.

Contract details

Contract term	No contract term
Cooling off period	10 business days

Eligibility criteria	The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described. Must be a VIC Seniors cardholder.
Prices are not fixed	Prices may be varied in line with your terms and conditions. We will give you notice before any new prices take effect.
Contract expiry details	Your market contract is ongoing. Your contract will continue until it is ended by either party.
Full terms and conditions	For full terms and conditions, please refer to our website www.energyaustralia.com.au.
ESC licence information	Electricity and gas retail licence under EnergyAustralia Pty Ltd

Fees

	(incl. GST)
Reconnection fee	**Flat rate: $114.40**
Reconnection - Business hours	
Other fee	**Flat rate: $17.38**
Special Meter Read - Non Metro	
Other fee	**Flat rate: $12.54**
Special Meter Read - Metro	
Other fee	**Flat rate: $12.54**
Special Meter Read	
Other fee	**Flat rate: $1.69**
Paper bill fee incl. GST per bill. Refer to www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee for details.	
Disconnection fee	**Flat rate: $97.90**
Disconnection - Business hours	
Additional information	
Additional fees may apply. For more information, please visit the retailers website at **www.energyaustralia.com.au**.	

Billing details

Bill frequency	2 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Gas charges - All year (All year)	**Tariff (incl. GST)**
Daily supply charge	109.34 c/day
Usage charge - per day	
First 27.40 MJ	5.90c/MJ
Next 21.90 MJ	3.74c/MJ
Remaining	3.26c/MJ

Daily supply charge: a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.