## EnergyAustralia Pty Ltd

1 year contract
Single rate

Call 1800 104 928
www.energyaustralia.com.au

### Estimated electricity cost

| | | |
|---|---|---|
| 1 person | **LOW** 7.2 kWh/day | $990/year No discount conditions apply to this offer |
| 2 to 3 people | **MED** 11.8 kWh/day | $1,370/year No discount conditions apply to this offer |
| 4+ people | **HIGH** 15.5 kWh/day | $1,680/year No discount conditions apply to this offer |

### Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 104 928** and quote this Offer ID **TRU810612MR**.

### Offer details

| | |
|---|---|
| **Distributor** | Citipower |
| **Offer type** | Market offer |
| **Fuel type** | Electricity |
| **Customer type** | Residential |
| **Release date** | 28-10-2026 |
| **Expiry date** | Contact the retailer |

### Offer eligibility

The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described. Must be a VIC Seniors cardholder.

### Discounts and incentives

#### Guaranteed discounts

**(incl. GST)**

**Guaranteed Discount** — **Percentage of bill amount: 12.00%**

Discount applies to market energy charges, and not to fees and other charges such as late payment fees or GreenPower.

#### Incentives

**PowerResponse program rebate**

You may be eligible for our PowerResponse program, and by participating in events, you may be eligible for rebates which may change over time. See website energyaustralia.com.au/power-response for details on eligibility criteria, T&C's and rebates.

**$200 Credit Offer**

Offer available to eligible VIC residential customers who sign up to an electricity offer. Limit of one credit per new energy account, per customer address. We may change or end this offer at any time.

**$200 Credit Offer**

Credit will be applied to your first bill and is not transferable or redeemable for cash.

## Contract details

| | |
|---|---|
| **Contract term** | 1 year |
| **Cooling off period** | 10 business days |
| **Eligibility criteria** | The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described. Must be a VIC Seniors cardholder. |
| **Prices are not fixed** | Prices may be varied in line with your terms and conditions. We will give you notice before any new prices take effect. |
| **Contract expiry details** | Your market contract is for 12 months. We will provide you with notice of your options prior to the end of the contract term. |
| **Full terms and conditions** | Please refer to our website www.energyaustralia.com.au for solar feed-in eligibility and full terms and conditions. |
| **ESC licence information** | Electricity and gas retail licence under EnergyAustralia Pty Ltd |

## Fees

| | **(incl. GST)** |
|---|---|
| **Disconnection fee** | **Flat rate: $51.95** |
| Disconnecting electricity to your property or reading your meter where applicable - Business hours | |
| **Reconnection fee** | **Flat rate: $51.19** |
| Reconnection fee - Business hours | |
| **Disconnection fee** | **Flat rate: $0.00** |
| Remote Disconnection fee - Business hours | |
| **Reconnection fee** | **Flat rate: $0.00** |
| Remote Reconnection fee - Business hours | |
| **Other fee** | **Flat rate: $78.23** |
| Solar meter installation fee | |
| **Other fee** | **Flat rate: $42.09** |
| Special Meter Read fee | |

**Additional information**

Additional fees may apply. For more information, please visit the retailers website at **www.energyaustralia.com.au**.

## Billing details

| | |
|---|---|
| **Bill frequency** | 3 months |
| **Payment options** | Please contact the retailer to discuss payment options |

## Offer rate and details

**Local time**

| **Electricity charges** | **Tariff (incl. GST)** |
|---|---|
| **Daily supply charge** | 121.14 c/day |
| **Usage charge** | 25.96c/kWh |

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Feed-in tariff options

| | Tariff |
|---|---|
| **Retailer feed-in tariff** | 1.50 c/kWh |

## GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

| Option | Description | Price (incl. GST) |
|---|---|---|
| **30% GreenPower** | GreenPower 30% = $0.0495 x (30% x total usage) | 4.95 cents per kWh |
| **100% GreenPower** | GreenPower 100% = $0.0495 per kWh | 4.95 cents per kWh |

*Climate zone 6: Mild temperate*