EnergyAustralia Pty Ltd

1 year contract
Time-varying rates

Call 1800 104 928
www.energyaustralia.com.au

Estimated electricity cost

1 person	**LOW** 7.2 kWh/day	$1,000/year No discount conditions apply to this offer
2 to 3 people	**MED** 11.8 kWh/day	$1,390/year No discount conditions apply to this offer
4+ people	**HIGH** 15.5 kWh/day	$1,710/year No discount conditions apply to this offer

Features

- **No direct debit payment required**
- **No pay on time discount**
- **Green power**
- **No fixed price contract**
- **Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 104 928** and quote this Offer ID **TRU810523MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	28-10-2026
Expiry date	Contact the retailer

Offer eligibility

The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described.

Discounts and incentives

Guaranteed discounts

(incl. GST)

Guaranteed Discount — **Percentage of bill amount: 10.00%**

Discount applies to market energy charges, and not to fees and other charges such as late payment fees or GreenPower.

Incentives

PowerResponse program rebate

You may be eligible for our PowerResponse program, and by participating in events, you may be eligible for rebates which may change over time. See website energyaustralia.com.au/power-response for details on eligibility criteria, T&C's and rebates.

$200 Credit Offer

Offer available to eligible VIC residential customers who sign up to an electricity offer. Limit of one credit per new energy account, per customer address. We may change or end this offer at any time.

$200 Credit Offer

Credit will be applied to your first bill and is not transferable or redeemable for cash.

Contract details

Contract term	1 year
Cooling off period	10 business days
Eligibility criteria	The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described.
Prices are not fixed	Prices may be varied in line with your terms and conditions. We will give you notice before any new prices take effect.
Contract expiry details	Your market contract is for 12 months. We will provide you with notice of your options prior to the end of the contract term.
Full terms and conditions	Please refer to our website www.energyaustralia.com.au for solar feed-in eligibility and full terms and conditions.
ESC licence information	Electricity and gas retail licence under EnergyAustralia Pty Ltd

Fees

	(incl. GST)
Disconnection fee	**Flat rate: $51.95**
Disconnecting electricity to your property or reading your meter where applicable - Business hours	
Reconnection fee	**Flat rate: $51.19**
Reconnection fee - Business hours	
Disconnection fee	**Flat rate: $0.00**
Remote Disconnection fee - Business hours	
Reconnection fee	**Flat rate: $0.00**
Remote Reconnection fee - Business hours	
Other fee	**Flat rate: $78.23**
Solar meter installation fee	
Other fee	**Flat rate: $42.09**
Special Meter Read fee	
Other fee	**Flat rate: $1.69**
Paper bill fee incl. GST per bill. Refer to www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee for details.	

Additional information

Additional fees may apply. For more information, please visit the retailers website at **www.energyaustralia.com.au**.

Billing details

Bill frequency	3 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges	**Tariff (incl. GST)**
Daily supply charge	121.14 c/day
Usage charge	
4pm - 9pm	38.31c/kWh
9pm - 11am	21.17c/kWh
11am - 4pm	16.59c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Feed-in tariff options

	Tariff
Retailer feed-in tariff	1.50 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
30% GreenPower	GreenPower 30% = $0.0495 x (30% x total usage)	4.95 cents per kWh
100% GreenPower	GreenPower 100% = $0.0495 per kWh	4.95 cents per kWh

Climate zone 6: Mild temperate