



EnergyAustralia

## EnergyAustralia Pty Ltd

No contract term

Call 1800 104 928

[www.energyaustralia.com.au](http://www.energyaustralia.com.au)

## Estimated gas cost



1 person

**LOW**

92 MJ/day

**\$1,580/year**

No discount conditions apply to this offer



2 to 3 people

**MED**

159 MJ/day

**\$2,310/year**

No discount conditions apply to this offer



4+ people

**HIGH**

201 MJ/day

**\$2,760/year**

No discount conditions apply to this offer

## Features



No direct debit payment required



No pay on time discount



Fixed price contract



Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 104 928 and quote this Offer ID TRU791072MR.

## Offer details

|               |                         |
|---------------|-------------------------|
| Distributor   | Australian Gas Networks |
| Offer type    | Market offer            |
| Fuel type     | Gas                     |
| Customer type | Residential             |
| Release date  | 23-09-2026              |
| Expiry date   | Contact the retailer    |

## Offer eligibility

The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described.

## Discounts and incentives

## Guaranteed discounts

(incl. GST)

|                                                                                                                       |                                   |
|-----------------------------------------------------------------------------------------------------------------------|-----------------------------------|
| Guaranteed Discount                                                                                                   | Percentage of bill amount: 19.00% |
| Discount applies to market energy charges, and not to fees and other charges such as late payment fees or GreenPower. |                                   |

## Contract details

|                           |                                                                                                                                                |
|---------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| Contract term             | No contract term                                                                                                                               |
| Cooling off period        | 10 business days                                                                                                                               |
| Eligibility criteria      | The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described. |
| Prices are fixed          |                                                                                                                                                |
| Contract expiry details   | Your market contract is ongoing. Your contract will continue until it is ended by either party.                                                |
| Full terms and conditions | For full terms and conditions, please refer to our website <a href="http://www.energyaustralia.com.au">www.energyaustralia.com.au</a> .        |
| ESC licence information   | Electricity and gas retail licence under EnergyAustralia Pty Ltd                                                                               |

## Fees

|                                                                                                                                                                                                                         | (incl. GST)                      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|
| <b>Reconnection fee</b>                                                                                                                                                                                                 | <b>Flat rate: \$114.40</b>       |
| Reconnection - Business hours                                                                                                                                                                                           |                                  |
| <b>Other fee</b>                                                                                                                                                                                                        | <b>Flat rate: \$17.38</b>        |
| Special Meter Read - Non Metro                                                                                                                                                                                          |                                  |
| <b>Other fee</b>                                                                                                                                                                                                        | <b>Flat rate: \$12.54</b>        |
| Special Meter Read - Metro                                                                                                                                                                                              |                                  |
| <b>Other fee</b>                                                                                                                                                                                                        | <b>Flat rate: \$12.54</b>        |
| Special Meter Read                                                                                                                                                                                                      |                                  |
| <b>Credit card payment processing fee</b>                                                                                                                                                                               | <b>Percentage of bill: 0.36%</b> |
| Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.                                                                                                                                     |                                  |
| <b>Credit card payment processing fee</b>                                                                                                                                                                               | <b>Percentage of bill: 1.50%</b> |
| Credit card merchant service fee of 1.5% for all payments with American Express.                                                                                                                                        |                                  |
| <b>Other fee</b>                                                                                                                                                                                                        | <b>Flat rate: \$1.69</b>         |
| Paper bill fee incl. GST per bill. Refer to <a href="http://www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee">www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee</a> for details. |                                  |
| <b>Disconnection fee</b>                                                                                                                                                                                                | <b>Flat rate: \$97.90</b>        |
| Disconnection - Business hours                                                                                                                                                                                          |                                  |
| <b>Additional information</b>                                                                                                                                                                                           |                                  |
| Additional fees may apply. For more information, please visit the retailers website at <a href="http://www.energyaustralia.com.au">www.energyaustralia.com.au</a> .                                                     |                                  |

## Billing details

|                        |                                                        |
|------------------------|--------------------------------------------------------|
| <b>Bill frequency</b>  | 2 months                                               |
| <b>Payment options</b> | Please contact the retailer to discuss payment options |

## Offer rate and details

| Gas charges - All year (All year) | Tariff (incl. GST) |
|-----------------------------------|--------------------|
| <b>Daily supply charge</b>        | 127.60 c/day       |
| <b>Usage charge - per day</b>     |                    |
| First 27.40 MJ                    | 5.85c/MJ           |
| Next 21.90 MJ                     | 4.31c/MJ           |
| Remaining                         | 3.64c/MJ           |

**Daily supply charge:** a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

**MJ:** a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.