



EnergyAustralia

EnergyAustralia Pty Ltd

- No contract term
- Time-varying rates

- Call 1800 104 928
- www.energyaustralia.com.au

Estimated electricity cost



1 person

LOW

7.2 kWh/day

\$1,120/year

No discount conditions apply to this offer



2 to 3 people

MED

11.8 kWh/day

\$1,550/year

No discount conditions apply to this offer



4+ people

HIGH

15.5 kWh/day

\$1,900/year

No discount conditions apply to this offer

Features



No direct debit payment required



No pay on time discount



Green power



No fixed price contract



Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 104 928 and quote this Offer ID TRU785544MR.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-09-2026
Expiry date	Contact the retailer

Offer eligibility

The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described. Solar Max is for electricity only and is available to eligible residential solar... more details below

Discounts and incentives

Incentives

PowerResponse program rebate

You may be eligible for our PowerResponse program, and by participating in events, you may be eligible for rebates which may change over time. See website energyaustralia.com.au/power-response for details on eligibility criteria, T&C's and rebates.

Solar Max

Solar Max is for electricity only and is available to eligible residential solar customers not receiving any Government feed-in-tariff. The daily export is averaged by dividing the total solar export by the number of days in each billing period.

Contract details

Contract term	No contract term
Cooling off period	10 business days

Eligibility criteria

The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described. Solar Max is for electricity only and is available to eligible residential solar customers. The daily export is averaged by dividing the total solar export by the number of days in each billing period.

Prices are not fixed	Prices may be varied in line with your terms and conditions. We will give you notice before any new prices take effect.
Contract expiry details	Your market contract is ongoing. Your contract will continue until it is ended by either party.
Full terms and conditions	Please refer to our website www.energyaustralia.com.au for solar feed-in eligibility and full terms and conditions.
ESC licence information	Electricity and gas retail licence under EnergyAustralia Pty Ltd

Fees

	(incl. GST)
Disconnection fee	Flat rate: \$51.95
Disconnecting electricity to your property or reading your meter where applicable - Business hours	
Reconnection fee	Flat rate: \$51.19
Reconnection fee - Business hours	
Disconnection fee	Flat rate: \$0.00
Remote Disconnection fee - Business hours	
Reconnection fee	Flat rate: \$0.00
Remote Reconnection fee - Business hours	
Other fee	Flat rate: \$78.23
Solar meter installation fee	
Other fee	Flat rate: \$42.09
Special Meter Read fee	
Credit card payment processing fee	Percentage of bill: 0.36%
Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.	
Credit card payment processing fee	Percentage of bill: 1.50%
Credit card merchant service fee of 1.5% for all payments with American Express.	
Other fee	Flat rate: \$1.69
Paper bill fee incl. GST per bill. Refer to www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee for details.	
Additional information	
Additional fees may apply. For more information, please visit the retailers website at www.energyaustralia.com.au .	

Billing details

Bill frequency	3 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges	Tariff (incl. GST)
Daily supply charge	121.14 c/day
Usage charge	
4pm - 9pm	38.31c/kWh
9pm - 11am	21.17c/kWh
11am - 4pm	16.59c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	16.59 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Feed-in tariff options

Retailer feed-in tariff - export per Day	Tariff
First 10.000 kWh	8.00 c/kWh
Remaining export	1.50 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
30% GreenPower	GreenPower 30% = \$0.0495 x (30% x total usage)	4.95 cents per kWh
100% GreenPower	GreenPower 100% = \$0.0495 per kWh	4.95 cents per kWh

Climate zone 6: Mild temperate