



EnergyAustralia

EnergyAustralia Pty Ltd

- 1 year contract
- Time-varying rates

- Call **1800 104 928**
- www.energyaustralia.com.au

Estimated electricity costs

We are unable to provide an estimate for this offer.

Please contact **EnergyAustralia Pty Ltd** on **1800 104 928** for pricing details.

**Features**

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 104 928** and quote this Offer ID **TRU783398MS**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Small business
Release date	01-09-2026
Expiry date	Contact the retailer

Offer eligibility

The details presented in this fact sheet are for a small business customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type. more details below

Discounts and incentives**Guaranteed discounts**

(incl. GST)

Guaranteed Discount	Percentage of bill amount: 9.00%
Discount applies to market energy charges, and not to fees and other charges such as late payment fees or GreenPower.	

Contract details

Contract term	1 year
Cooling off period	10 business days
Eligibility criteria	The details presented in this fact sheet are for a small business customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.
Prices are not fixed	The rates for this plan may vary, either when we change regulated rates, or when we review our rates each year. We'll notify you before any rate change occurs.
Contract expiry details	Your market contract is for 12 months. We will provide you with notice of your options prior to the end of the contract term.

Full terms and conditions

Monthly billing applied for eligible customers instead of quarterly. Further information regarding billing frequency is available at <https://www.energyaustralia.com.au/business/help-and-support/faqs/accounts-bills-and-payments>. Please refer to our website www.energyaustralia.com.au for eligibility on solar, as well as full terms and conditions.

ESC licence information Electricity and gas retail licence under EnergyAustralia Pty Ltd

Fees

(incl. GST)

Credit card payment processing fee	Percentage of bill: 0.36%
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Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.

Credit card payment processing fee	Percentage of bill: 1.50%
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Credit card merchant service fee of 1.5% for all payments with American Express.

Disconnection fee	Flat rate: \$51.95
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Reconnection fee	Flat rate: \$51.19
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Additional information

Additional fees may apply. For more information, please visit the retailers website at www.energyaustralia.com.au.

Billing details

Bill frequency 3 months

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges	Tariff (incl. GST)
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Daily supply charge	152.19 c/day
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Usage charge

Mon - Fri, 9am - 9pm	30.89c/kWh
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Mon - Fri, 9pm - 9am; Sat - Sun, all day	17.52c/kWh
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Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Feed-in tariff options

Tariff

Retailer feed-in tariff	1.50 c/kWh
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GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
30% GreenPower	GreenPower 30% = \$0.0495 x (30% x total usage)	4.95 cents per kWh
100% GreenPower	GreenPower 100% = \$0.0495 per kWh	4.95 cents per kWh

