



EnergyAustralia

## EnergyAustralia Pty Ltd

- No contract term
- Single rate

- Call **1800 104 928**
- [www.energyaustralia.com.au](http://www.energyaustralia.com.au)

### Estimated electricity costs

We are unable to provide an estimate for this offer.

Please contact **EnergyAustralia Pty Ltd** on **1800 104 928** for pricing details.



### Features

- No direct debit payment required
- No pay on time discount
- Green power
- Fixed price contract
- Paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 104 928** and quote this Offer ID **TRU750616MS**.

### Offer details

<b>Distributor</b>	Citipower
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Small business
<b>Release date</b>	01-07-2026
<b>Expiry date</b>	Contact the retailer

### Offer eligibility

The details presented in this fact sheet are for a small business customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type. more details below

### Discounts and incentives

#### Guaranteed discounts

(incl. GST)

<b>Guaranteed Discount</b>	<b>Percentage of bill amount: 6.00%</b>
Discount applies to market energy charges, and not to fees and other charges such as late payment fees or GreenPower.	

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	The details presented in this fact sheet are for a small business customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.
<b>Prices are fixed</b>	
<b>Contract expiry details</b>	Your market contract is ongoing. Your contract will continue until it is ended by either party.

**Full terms and conditions**

Monthly billing applied for eligible customers instead of quarterly. Further information regarding billing frequency is available at <https://www.energyaustralia.com.au/business/help-and-support/faqs/accounts-bills-and-payments>. Please refer to our website [www.energyaustralia.com.au](http://www.energyaustralia.com.au) for eligibility on solar, as well as full terms and conditions.

**ESC licence information** Electricity and gas retail licence under EnergyAustralia Pty Ltd

**Fees****(incl. GST)**

**Credit card payment processing fee** **Percentage of bill: 0.36%**

Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.

**Credit card payment processing fee** **Percentage of bill: 1.50%**

Credit card merchant service fee of 1.5% for all payments with American Express.

**Disconnection fee** **Flat rate: \$49.32**

**Reconnection fee** **Flat rate: \$48.60**

**Additional information**

Additional fees may apply. For more information, please visit the retailers website at [www.energyaustralia.com.au](http://www.energyaustralia.com.au).

**Billing details**

**Bill frequency** 3 months

**Payment options** Please contact the retailer to discuss payment options

**Offer rate and details**

Local time

**Electricity charges** **Tariff (incl. GST)**

**Daily supply charge** 152.19 c/day

**Usage charge** 24.77c/kWh

**Controlled load charges** **Tariff (incl. GST)**

**Controlled load consumption** 16.59 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

**Feed-in tariff options****Tariff**

**Retailer feed-in tariff** 1.50 c/kWh

**GreenPower options**

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
<b>30% GreenPower</b>	GreenPower 30% = \$0.0495 x (30% x total usage)	4.95 cents per kWh
<b>100% GreenPower</b>	GreenPower 100% = \$0.0495 per kWh	4.95 cents per kWh

