



EnergyAustralia

EnergyAustralia Pty Ltd

- 1 year contract
- Time of use with controlled load

Call 1800 104 928
www.energyaustralia.com.au

Estimated electricity cost

 1 person	LOW 7.2 kWh/day	\$960/year No discount conditions apply to this offer
 2 to 3 people	MED 11.8 kWh/day	\$1,340/year No discount conditions apply to this offer
 4+ people	HIGH 15.5 kWh/day	\$1,650/year No discount conditions apply to this offer

Features

-  No direct debit payment required
-  No pay on time discount
-  Green power
-  No fixed price contract
-  Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 104 928 and quote this Offer ID TRU708135MR.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-10-2025
Expiry date	Contact the retailer

Offer eligibility

The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described. Must be a VIC Seniors cardholder.

Discounts and incentives

Guaranteed discounts

(incl. GST)

Guaranteed Discount	Percentage of bill amount: 17.00%
Discount applies to market energy charges, and not to fees and other charges such as late payment fees or GreenPower.	

Incentives

PowerResponse program rebate

You may be eligible for our PowerResponse program, and by participating in events, you may be eligible for rebates which may change over time. See website energyaustralia.com.au/power-response for details on eligibility criteria, T&C's and rebates.

Contract details

Contract term	1 year
Cooling off period	10 business days

Eligibility criteria	The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described. Must be a VIC Seniors cardholder.
Prices are not fixed	Prices may be varied in line with your terms and conditions. We will give you notice before any new prices take effect.
Contract expiry details	Your market contract is for 12 months. We will provide you with notice of your options prior to the end of the contract term.
Full terms and conditions	Please refer to our website www.energyaustralia.com.au for solar feed-in eligibility and full terms and conditions.
ESC licence information	Electricity and gas retail licence under EnergyAustralia Pty Ltd

Fees

	(incl. GST)
Disconnection fee	Flat rate: \$49.32
Disconnecting electricity to your property or reading your meter where applicable - Business hours	
Reconnection fee	Flat rate: \$48.60
Reconnection fee - Business hours	
Disconnection fee	Flat rate: \$0.00
Remote Disconnection fee - Business hours	
Reconnection fee	Flat rate: \$0.00
Remote Reconnection fee - Business hours	
Other fee	Flat rate: \$74.28
Solar meter installation fee	
Other fee	Flat rate: \$39.95
Special Meter Read fee	
Credit card payment processing fee	Percentage of bill: 0.36%
Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.	
Credit card payment processing fee	Percentage of bill: 1.50%
Credit card merchant service fee of 1.5% for all payments with American Express.	
Other fee	Flat rate: \$1.69
Paper bill fee incl. GST per bill effective from 6 April 2020. Refer to www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee for details.	
Additional information	
Additional fees may apply. For more information, please visit the retailers website at www.energyaustralia.com.au .	

Billing details

Bill frequency	3 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	124.07 c/day
Peak consumption - Every day, 3pm - 9pm All consumption usage per day	36.33c/kWh
Off-peak consumption - Every day, 12am - 3pm; Every day, 9pm - 12am All consumption usage per day	22.06c/kWh
Controlled load charges	Tariff (incl. GST)

Controlled load consumption

20.12 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	1.50 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	PureEnergy 10% = \$0.0495 x (10% x total usage)	4.95 cents per kWh
20% GreenPower	PureEnergy 20% = \$0.0495 x (20% x total usage)	4.95 cents per kWh
100% GreenPower	PureEnergy 100% = \$0.0495 per kWh	4.95 cents per kWh

Climate zone 6: Mild temperate