



EnergyAustralia Pty Ltd

No contract term

Call 1800 104 928

www.energyaustralia.com.au

EnergyAustralia

Estimated gas cost



1 person

LOW

92 MJ/day

\$1,350/year

No discount conditions apply to this offer



2 to 3 people

MED

159 MJ/day

\$1,960/year

No discount conditions apply to this offer



4+ people

HIGH

201 MJ/day

\$2,340/year

No discount conditions apply to this offer

Features



No direct debit payment required



No pay on time discount



No fixed price contract



Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 104 928** and quote this Offer ID **TRU537460MR**.

Offer details

Distributor	Australian Gas Networks
Offer type	Market offer
Fuel type	Gas
Customer type	Residential
Release date	20-03-2024
Expiry date	Contact the retailer

Offer eligibility

The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described.

Discounts and incentives

Guaranteed discounts

(incl. GST)

Guaranteed Whole of Bill Discount

Percentage of bill amount: **21.00%**

Guaranteed total energy bill discount. Discount applies to GST inclusive usage and supply charges, and not to fees and other charges such as late payment fees or Greenpower

Incentives

\$50 Credit Offer

Offer available to VIC residential customers who sign up a new account to an electricity or gas offer.

\$50 Credit Offer

Limit of one \$50 credit per new energy account per customer address. We may change or end this offer at any time. Credit will be applied to your first bill and is not transferable or redeemable for cash.

Contract details

Contract term	No contract term
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Cooling off period	10 business days
Eligibility criteria	The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described.
Prices are not fixed	Prices may be varied in line with your terms and conditions. We will give you notice before any new prices take effect.
Contract expiry details	The Benefit Period for this plan is for 1 year. We will provide you with notice of your options prior to the end of the Benefit Period. Your contract will continue until it is ended by either party.
Full terms and conditions	For full terms and conditions, please refer to our website www.energyaustralia.com.au .
ESC licence information	Electricity and gas retail licence under EnergyAustralia Pty Ltd

Fees

	(incl. GST)
Reconnection fee	Flat rate: \$103.40
Reconnection - Business hours	
Other fee	Flat rate: \$15.62
Special Meter Read - Non Metro	
Other fee	Flat rate: \$11.33
Special Meter Read - Metro	
Other fee	Flat rate: \$11.33
Special Meter Read	
Credit card payment processing fee	Percentage of bill: 0.36%
Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.	
Credit card payment processing fee	Percentage of bill: 1.50%
Credit card merchant service fee of 1.5% for all payments with American Express.	
Other fee	Flat rate: \$1.69
Paper bill fee incl. GST per bill effective from 6 April 2020. Refer to www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee for details.	
Additional information	
Additional fees may apply. For more information, please visit the retailers website at www.energyaustralia.com.au .	

Billing details

Bill frequency	2 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Gas charges - All year (All year)	Tariff (incl. GST)
Daily supply charge	114.15 c/day
Consumption	
First 27.40 MJ usage per day	5.03c/MJ
Next 21.90 MJ usage per day	3.82c/MJ
Remaining usage per day	3.13c/MJ

Daily supply charge: a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.