



EnergyAustralia

EnergyAustralia Pty Ltd

No contract term

Call 1800 104 928

www.energyaustralia.com.au

Estimated gas cost

| | | |
|-----------------------------|---------------------------|---|
| 1 person 92 MJ/day | LOW 92 MJ/day | \$1,750/year No discount conditions apply to this offer |
| 2 to 3 people 159 MJ/day | MED 159 MJ/day | \$2,660/year No discount conditions apply to this offer |
| 4+ people 201 MJ/day | HIGH 201 MJ/day | \$3,220/year No discount conditions apply to this offer |

Features

- No direct debit payment required
- No pay on time discount
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 104 928** and quote this Offer ID **TRU521148SR**.

Offer details

| | |
|----------------------|-------------------------|
| Distributor | Australian Gas Networks |
| Offer type | Standing offer |
| Fuel type | Gas |
| Customer type | Residential |
| Release date | 22-12-2023 |
| Expiry date | Contact the retailer |

Offer eligibility

The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described.

Contract details

| | |
|----------------------------------|--|
| Contract term | No contract term |
| Cooling off period | 10 business days |
| Eligibility criteria | The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described. |
| Prices are not fixed | The rates for Basic Home may vary, either when we are directed to change regulated rates, or when we review our rates each year. We'll notify you before any rate change occurs. |
| Contract expiry details | This contract continues for as long as you remain on the plan. |
| Full terms and conditions | For full terms and conditions, please refer to our website www.energyaustralia.com.au . |
| ESC licence information | Electricity and gas retail licence under EnergyAustralia Pty Ltd |

Fees

| | |
|-------------------------------|------------------------------------|
| Reconnection fee | (incl. GST) Flat rate: \$103.40 |
| Reconnection - Business hours | |
| Other fee | Flat rate: \$15.62 |

Special Meter Read - Non Metro

Other fee **Flat rate: \$11.33**

Special Meter Read - Metro

Other fee **Flat rate: \$11.33**

Special Meter Read

Credit card payment processing fee **Percentage of bill: 0.36%**

Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.

Credit card payment processing fee **Percentage of bill: 1.50%**

Credit card merchant service fee of 1.5% for all payments with American Express.

Other fee **Flat rate: \$1.69**

Paper bill fee incl. GST per bill effective from 6 April 2020. Refer to www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee for details.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.energyaustralia.com.au.

Billing details

Bill frequency 2 months

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Season 1 gas charges - Winter Rates (01-Jun - 30-Sep)

Tariff (incl. GST)

Daily supply charge 101.78 c/day

Consumption

First 27.40 MJ usage per day 4.83c/MJ

Next 21.90 MJ usage per day 4.10c/MJ

Remaining usage per day 3.68c/MJ

Season 2 gas charges - Non-Winter Rates (01-Oct - 31-May)

Tariff (incl. GST)

Daily supply charge 101.78 c/day

Consumption

First 27.40 MJ usage per day 4.83c/MJ

Next 21.90 MJ usage per day 4.10c/MJ

Remaining usage per day 3.68c/MJ

Daily supply charge: a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.