EnergyAustralia Pty Ltd — Balance Plan (T2)					Offer ID: TRU488967MR
EnergyAustralia Pty Ltd Image: No contract term				 Call 1800 104 928 www.energyaustralia.com.au 	
Estimated gas cos	st			Feat	tures
1 per		LOW 2 MJ/day	\$1,700/year No discount conditions apply to this offer		No direct debit payment required No pay on time discount
2 to 2	3 people	MED 59 MJ/day	\$2,480/year No discount conditions apply to this offer		No fixed price contract
4+ p	eopie	HIGH)1 MJ/day	\$2,960/year No discount conditions apply to this offer	\$	Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 104 928 and quote this Offer ID TRU488967MR.

Offer details

Distributor	Australian Gas Networks	
Offer type	Market offer	
Fuel type	Gas	
Customer type	Residential	
Release date	02-08-2023	
Expiry date	Contact the retailer	

Offer eligibility

The details presented in this fact sheet are for a residential customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type... more details below

Contract details

Contract term	No contract term	
Cooling off period	10 business days	
Eligibility criteria	The details presented in this fact sheet are for a residential customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.	
Prices are not fixed	Prices may be varied in line with your terms and conditions. We will give you notice before any new prices take effect.	
Contract expiry details	The Benefit Period for this plan is for 1 year. We will provide you with notice of your options prior to the e of the Benefit Period. Your contract will continue until it is ended by either party.	
Full terms and conditions	For full terms and conditions, please refer to our website www.energyaustralia.com.au.	

Fees

Reconnection fee

(incl. GST) Flat rate: \$103.40

Reconnection -	Business	hours
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Flat rate: \$15.62

Special Meter Read - Non Metro

Other fee

Other fee

Special Meter Read - Metro

Other fee

Special Meter Read

Credit card payment processing fee

Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.

Credit card payment processing fee

Credit card merchant service fee of 1.5% for all payments with American Express.

Other fee

Paper bill fee incl. GST per bill effective from 6 April 2020. Refer to www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee for details.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.energyaustralia.com.au.

Billing details

 Bill frequency
 2 months

 Payment options
 Please contact the retailer to discuss payment options

Offer rate and details

Gas charges - All year (All year)	Tariff (incl. GST)
Daily supply charge	114.15 c/day
Consumption	
First 27.40 MJ usage per day	5.03c/MJ
Next 21.90 MJ usage per day	3.82c/MJ
Remaining usage per day	3.13c/MJ

Daily supply charge: a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.

Flat rate: \$1.69

Flat rate: \$11.33

Flat rate: \$11.33

Percentage of bill: 0.36%

Percentage of bill: 1.50%