



## Tango Energy

No contract term

Call 1800 861 952

[tangoenergy.com](https://tangoenergy.com)

### Estimated gas cost

1 person	<b>LOW</b> 92 MJ/day	<b>\$1,310/year</b> No discount conditions apply to this offer
2 to 3 people	<b>MED</b> 159 MJ/day	<b>\$2,010/year</b> No discount conditions apply to this offer
4+ people	<b>HIGH</b> 201 MJ/day	<b>\$2,440/year</b> No discount conditions apply to this offer

### Features

- Direct debit payment required
- No pay on time discount
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 861 952** and quote this Offer ID **TAN763385MR**.

### Offer details

<b>Distributor</b>	Australian Gas Networks
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Gas
<b>Customer type</b>	Residential
<b>Release date</b>	01-07-2026
<b>Expiry date</b>	Contact the retailer

### Offer eligibility

Available to new residential gas customers of Tango Energy, or existing gas customers adding or moving to a new property. Requires monthly e-billing and direct debit. Applies to eligible residential gas meters in the specif... more details below

### Discounts and incentives

#### Guaranteed discounts

One-off First Bill \$100	(incl. GST) Fixed amount: \$100.00
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#### Incentives

##### One-off First Bill \$100

Offer includes a one-off sign-up credit of \$100 (incl. GST) provided you have not received a sign-up credit on your Tango Energy gas account (same property) in the past 12 months. Eligible customers will receive the credit on their first bill.

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	Available to new residential gas customers of Tango Energy, or existing gas customers adding or moving to a new property. Requires monthly e-billing and direct debit. Applies to eligible residential gas meters in the specified distribution area.

<b>Prices are not fixed</b>	Prices under this plan are variable and may be varied by notice to you. We will provide you with information about any variations in accordance with Energy Laws.
<b>Contract expiry details</b>	Our market agreement is ongoing and may be ended by you or us in accordance with the terms of our agreement.
<b>Full terms and conditions</b>	This contract is ongoing and may be terminated by you or us in accordance with the terms of our Market Agreement. The full terms and conditions applicable to this offer are available at <a href="https://tangoenergy.com/terms-and-conditions">https://tangoenergy.com/terms-and-conditions</a> . For further information about this offer or our market terms, call Tango Energy on 1800 010 648.
<b>ESC licence information</b>	Electricity and gas retail licence under Pacific Blue Retail Pty Ltd

## Fees

(incl. GST)

<b>Payment processing fee</b>	<b>Percentage of bill: 0.60%</b>
For payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card or debit card.	
<b>Payment processing fee</b>	<b>Percentage of bill: 0.75%</b>
For payments made by AMEX or any other payment where we incur a merchant services fee. Not applicable to direct debit payments by credit card or debit card.	
<b>Other fee</b>	<b>Flat rate: \$7.50</b>
This fee will apply if a direct debit, credit card or cheque payment is dishonoured or reversed.	
<b>Reconnection fee</b>	<b>Flat rate: \$114.40</b>
Standard rates apply during business hours. Fees are set by your distributor or metering coordinator and will be quoted when requested.	
<b>Disconnection fee</b>	<b>Flat rate: \$97.90</b>
Standard rates apply during business hours. Fees are set by your distributor or metering coordinator and will be quoted when requested.	
<b>Other fee</b>	<b>Flat rate: \$12.54</b>
Special Meter Read Metropolitan	
<b>Other fee</b>	<b>Flat rate: \$17.38</b>
Special Meter Read Non Metropolitan	
<b>Other fee</b>	<b>Flat rate: \$0.00</b>
Further information on our fees and charges is available at: <a href="http://tangoenergy.com/additional-charges">http://tangoenergy.com/additional-charges</a>	

### Additional information

There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.

## Billing details

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Direct debit

## Offer rate and details

<b>Gas charges - General Usage Rate (All year)</b>	<b>Tariff (incl. GST)</b>
<b>Daily supply charge</b>	99.00 c/day
<b>Usage charge - per day</b>	
First 27.40 MJ	3.52c/MJ
Next 21.90 MJ	3.19c/MJ
Remaining	2.84c/MJ

**Daily supply charge:** a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

**MJ:** a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.

