



Tango Energy

- No contract term
- Time-varying rates

- Call 1800 861 952
- tangoenergy.com

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,040/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,470/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,820/year No discount conditions apply to this offer

Features

- Direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 861 952 and quote this Offer ID TAN758503MR.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-07-2026
Expiry date	Contact the retailer

Offer eligibility

Available to new residential customers switching or moving to a new property with Tango Energy. Requires monthly e-billing and direct debit. Not eligible for \$150 (incl. GST) sign-up credit if you have received any sign-up... more details below

Discounts and incentives

Incentives

One-off First Bill \$150

Offer includes a one-off sign-up credit of \$150 (incl. GST) provided you have not received a sign-up credit on your Tango Energy electricity account (same property) in the past 12 months. Eligible customers will receive the credit on their first bill.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to new residential customers switching or moving to a new property with Tango Energy. Requires monthly e-billing and direct debit. Not eligible for \$150 (incl. GST) sign-up credit if you have received any sign-up credit on your Tango Energy electricity account in the past 12 months. Eligible network tariffs only.
Prices are not fixed	Prices are variable and may be varied by notice to you. We will provide you with information about any variations to your prices in accordance with Energy Laws. A network tariff code change may be required if you have a solar system installed.
Contract expiry details	Our market agreement is ongoing and may be ended by you or us in accordance with the terms of our agreement.

Full terms and conditions

This contract is ongoing and may be terminated by you or us in accordance with the terms of our Market Agreement. The full terms and conditions applicable to this offer are available at <http://tangoenergy.com/terms-and-conditions>. For further information about this offer, our market terms or solar feed-in eligibility, call Tango Energy on 1800 010 648.

ESC licence information Electricity and gas retail licence under Pacific Blue Retail Pty Ltd

Fees

(incl. GST)

Payment processing fee

Percentage of bill: 0.60%

For payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card or debit card.

Payment processing fee

Percentage of bill: 0.75%

For payments made by AMEX or any other payment where we incur a merchant services fee. Not applicable to direct debit payments by credit card or debit card.

Other fee

Flat rate: \$7.50

This fee will apply if a direct debit, credit card or cheque payment is dishonoured or reversed.

Reconnection fee

Flat rate: \$51.19

Standard rates apply during business hours. Fees may vary and will be quoted on request.

Disconnection fee

Flat rate: \$51.95

Standard rates apply during business hours. Fees may vary and will be quoted on request.

Other fee

Flat rate: \$2.75

COMMS Type 3-4 metering charge (if applicable) per meter per day. Additional fees may apply for the recovery of amounts connected with meter service provision and the installation of a new meter at your Supply Address.

Other fee

Flat rate: \$0.00

Usage aggregated according to Australian Eastern Standard Time (AEST). Your usage may be adjusted for local time (Australian Daylight Savings Time). Further information on our charges is available at: <http://tangoenergy.com/additional-charges>

Additional information

There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.

Billing details

Bill frequency 1 month

Payment options Direct debit

Offer rate and details

Local time

Electricity charges

Tariff (incl. GST)

Daily supply charge

103.40 c/day

Usage charge

4pm - 9pm	38.28c/kWh
9pm - 11am	21.01c/kWh
11am - 4pm	15.62c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Feed-in tariff options

Retailer feed-in tariff

Tariff
0.04 c/kWh

Climate zone 6: Mild temperate