



## Tango Energy

- No contract term
- Time-varying rates

- Call 1800 861 952
- [tangoenergy.com](https://tangoenergy.com)

### Estimated electricity cost

|               |                             |                                                                   |
|---------------|-----------------------------|-------------------------------------------------------------------|
| 1 person      | <b>LOW</b><br>7.2 kWh/day   | <b>\$890/year</b><br>No discount conditions apply to this offer   |
| 2 to 3 people | <b>MED</b><br>11.8 kWh/day  | <b>\$1,310/year</b><br>No discount conditions apply to this offer |
| 4+ people     | <b>HIGH</b><br>15.5 kWh/day | <b>\$1,650/year</b><br>No discount conditions apply to this offer |

### Features

- Direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 861 952 and quote this Offer ID **TAN758343MR**.

### Offer details

|               |                      |
|---------------|----------------------|
| Distributor   | Citipower            |
| Offer type    | Market offer         |
| Fuel type     | Electricity          |
| Customer type | Residential          |
| Release date  | 01-07-2026           |
| Expiry date   | Contact the retailer |

### Offer eligibility

This offer is only available to residential electricity customers with an applicable network tariff. Monthly e-billing and direct debit required.

### Contract details

|                           |                                                                                                                                                                                                                                                                                                                                                                                                                               |
|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Contract term             | No contract term                                                                                                                                                                                                                                                                                                                                                                                                              |
| Cooling off period        | 10 business days                                                                                                                                                                                                                                                                                                                                                                                                              |
| Eligibility criteria      | This offer is only available to residential electricity customers with an applicable network tariff. Monthly e-billing and direct debit required.                                                                                                                                                                                                                                                                             |
| Prices are not fixed      | Prices are variable and may be varied by notice to you. We will provide you with information about any variations to your prices in accordance with Energy Laws. A network tariff code change may be required if you have a solar system installed.                                                                                                                                                                           |
| Contract expiry details   | Our market agreement is ongoing and may be ended by you or us in accordance with the terms of our agreement.                                                                                                                                                                                                                                                                                                                  |
| Full terms and conditions | This contract is ongoing and may be terminated by you or us in accordance with the terms of our Market Agreement. The full terms and conditions applicable to this offer are available at <a href="http://tangoenergy.com/terms-and-conditions">http://tangoenergy.com/terms-and-conditions</a> . For further information about this offer, our market terms or solar feed-in eligibility, call Tango Energy on 1800 010 648. |
| ESC licence information   | Electricity and gas retail licence under Pacific Blue Retail Pty Ltd                                                                                                                                                                                                                                                                                                                                                          |

### Fees

(incl. GST)

|                                                                                                                                                                                                                                                                                                            |                                  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|
| <b>Payment processing fee</b>                                                                                                                                                                                                                                                                              | <b>Percentage of bill: 0.60%</b> |
| For payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card or debit card.                                                                                                                                                      |                                  |
| <b>Payment processing fee</b>                                                                                                                                                                                                                                                                              | <b>Percentage of bill: 0.75%</b> |
| For payments made by AMEX or any other payment where we incur a merchant services fee. Not applicable to direct debit payments by credit card or debit card.                                                                                                                                               |                                  |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                           | <b>Flat rate: \$7.50</b>         |
| This fee will apply if a direct debit, credit card or cheque payment is dishonoured or reversed.                                                                                                                                                                                                           |                                  |
| <b>Reconnection fee</b>                                                                                                                                                                                                                                                                                    | <b>Flat rate: \$51.19</b>        |
| Standard rates apply during business hours. Fees may vary and will be quoted on request.                                                                                                                                                                                                                   |                                  |
| <b>Disconnection fee</b>                                                                                                                                                                                                                                                                                   | <b>Flat rate: \$51.95</b>        |
| Standard rates apply during business hours. Fees may vary and will be quoted on request.                                                                                                                                                                                                                   |                                  |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                           | <b>Flat rate: \$2.75</b>         |
| COMMS Type 3-4 metering charge (if applicable) per meter per day. Additional fees may apply for the recovery of amounts connected with meter service provision and the installation of a new meter at your Supply Address.                                                                                 |                                  |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                           | <b>Flat rate: \$0.00</b>         |
| Usage aggregated according to Australian Eastern Standard Time (AEST). Your usage may be adjusted for local time (Australian Daylight Savings Time). Further information on our charges is available at: <a href="http://tangoenergy.com/additional-charges">http://tangoenergy.com/additional-charges</a> |                                  |
| <b>Additional information</b>                                                                                                                                                                                                                                                                              |                                  |
| There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.                                                   |                                  |

|                        |              |
|------------------------|--------------|
| <b>Billing details</b> |              |
| <b>Bill frequency</b>  | 1 month      |
| <b>Payment options</b> | Direct debit |

|                                                                                                                                                                              |                           |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| <b>Offer rate and details</b>                                                                                                                                                |                           |
| Local time                                                                                                                                                                   |                           |
| <b>Electricity charges</b>                                                                                                                                                   | <b>Tariff (incl. GST)</b> |
| <b>Daily supply charge</b>                                                                                                                                                   | 68.20 c/day               |
| <b>Usage charge</b>                                                                                                                                                          |                           |
| 4pm - 9pm                                                                                                                                                                    | 38.26c/kWh                |
| 9pm - 11am                                                                                                                                                                   | 20.90c/kWh                |
| 11am - 4pm                                                                                                                                                                   | 11.22c/kWh                |
| <b>Daily supply charge:</b> a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used. |                           |
| <b>kWh:</b> a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.                                                                       |                           |

|                                |               |
|--------------------------------|---------------|
| <b>Feed-in tariff options</b>  |               |
|                                | <b>Tariff</b> |
| <b>Retailer feed-in tariff</b> | 0.04 c/kWh    |

Climate zone 6: Mild temperate