



Tango Energy

No contract term

Call 1800 861 952

tangoenergy.com

Estimated gas cost

1 person	LOW 92 MJ/day	\$1,420/year No discount conditions apply to this offer
2 to 3 people	MED 159 MJ/day	\$2,120/year No discount conditions apply to this offer
4+ people	HIGH 201 MJ/day	\$2,570/year No discount conditions apply to this offer

Features

- Direct debit payment required
- No pay on time discount
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 861 952** and quote this Offer ID **TAN738686MR**.

Offer details

Distributor	Australian Gas Networks
Offer type	Market offer
Fuel type	Gas
Customer type	Residential
Release date	12-05-2026
Expiry date	Contact the retailer

Offer eligibility

Available to new residential gas customers of Tango Energy, or existing gas customers adding or moving to a new property. Requires monthly e-billing and direct debit. Applies to eligible residential gas meters in the specif... more details below

Discounts and incentives

Incentives

One-off First Bill \$100

Offer includes a one-off sign-up credit of \$100 (incl. GST) provided you have not received a sign-up credit on your Tango Energy gas account (same property) in the past 12 months. Eligible customers will receive the credit on their first bill.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to new residential gas customers of Tango Energy, or existing gas customers adding or moving to a new property. Requires monthly e-billing and direct debit. Applies to eligible residential gas meters in the specified distribution area.
Prices are not fixed	Prices under this plan are variable and may be varied by notice to you. We will provide you with information about any variations in accordance with Energy Laws.
Contract expiry details	Our market agreement is ongoing and may be ended by you or us in accordance with the terms of our agreement.

Full terms and conditions

This contract is ongoing and may be terminated by you or us in accordance with the terms of our Market Agreement. The full terms and conditions applicable to this offer are available at <https://tangoenergy.com/terms-and-conditions>. For further information about this offer or our market terms, call Tango Energy on 1800 010 648.

ESC licence information Electricity and gas retail licence under Pacific Blue Retail Pty Ltd

Fees

(incl. GST)

Payment processing fee **Percentage of bill: 0.60%**

For payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card or debit card.

Payment processing fee **Percentage of bill: 0.75%**

For payments made by AMEX or any other payment where we incur a merchant services fee. Not applicable to direct debit payments by credit card or debit card.

Other fee **Flat rate: \$7.50**

This fee will apply if a direct debit, credit card or cheque payment is dishonoured or reversed.

Reconnection fee **Flat rate: \$110.00**

Standard rates apply during business hours. Fees are set by your distributor or metering coordinator and will be quoted when requested.

Disconnection fee **Flat rate: \$94.60**

Standard rates apply during business hours. Fees are set by your distributor or metering coordinator and will be quoted when requested.

Other fee **Flat rate: \$12.10**

Special Meter Read Metropolitan

Other fee **Flat rate: \$16.72**

Special Meter Read Non Metropolitan

Other fee **Flat rate: \$0.00**

Further information on our fees and charges is available at: <http://tangoenergy.com/additional-charges>

Additional information

There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.

Billing details

Bill frequency 1 month

Payment options Direct debit

Offer rate and details

Gas charges - General Usage Rate (All year) **Tariff (incl. GST)**

Daily supply charge 104.50 c/day

Consumption

First 27.40 MJ usage per day 3.33c/MJ

Next 21.90 MJ usage per day 3.11c/MJ

Remaining usage per day 2.89c/MJ

Daily supply charge: a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.