

**Powershop Australia Pty Ltd**

- No contract term
- Time of use with controlled load

- Call **1800 462 668**
- [www.powershop.com.au](http://www.powershop.com.au)

**Estimated electricity cost**

|               |                             |                                                                                   |
|---------------|-----------------------------|-----------------------------------------------------------------------------------|
| 1 person      | <b>LOW</b><br>7.2 kWh/day   | <b>\$930/year</b><br><b>\$1,130</b> if you do not meet your discount conditions   |
| 2 to 3 people | <b>MED</b><br>11.8 kWh/day  | <b>\$1,380/year</b><br><b>\$1,580</b> if you do not meet your discount conditions |
| 4+ people     | <b>HIGH</b><br>15.5 kWh/day | <b>\$1,740/year</b><br><b>\$1,940</b> if you do not meet your discount conditions |

**Features**

- Direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD726242MR**.

**Offer details**

|                      |                      |
|----------------------|----------------------|
| <b>Distributor</b>   | Citipower            |
| <b>Offer type</b>    | Market offer         |
| <b>Fuel type</b>     | Electricity          |
| <b>Customer type</b> | Residential          |
| <b>Release date</b>  | 19-03-2026           |
| <b>Expiry date</b>   | Contact the retailer |

**Offer eligibility**

Must be a new Powershop residential customer, or an existing Powershop residential customer who is moving premises, and taking up your first electricity market contract with Powershop for the premises you switch. For full... more details below

**Discounts and incentives****Conditional discounts****(incl. GST)**

|                                                                                                                                                                                                                                  |                               |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|
| <b>Conditional Discount</b>                                                                                                                                                                                                      | <b>Fixed amount: \$200.00</b> |
| \$200 sign up credit is available to new and moving customers only, and is applied 180 days after your Powershop online account has become active. We will send you an email letting you know when you're officially a customer. |                               |

**Contract details**

|                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Contract term</b>           | No contract term                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Cooling off period</b>      | 10 business days                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Eligibility criteria</b>    | Must be a new Powershop residential customer, or an existing Powershop residential customer who is moving premises, and taking up your first electricity market contract with Powershop for the premises you switch. For full terms, see <a href="https://www.powershop.com.au/customer-terms-and-conditions/energy-offers-terms-and-conditions">https://www.powershop.com.au/customer-terms-and-conditions/energy-offers-terms-and-conditions</a> |
| <b>Prices are not fixed</b>    | We may vary your prices in accordance with our regulatory requirements. If we vary your prices we'll give you advance notice, usually by email.                                                                                                                                                                                                                                                                                                    |
| <b>Contract expiry details</b> | This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.                                                                                                                                                                                                                                                                                                                                                            |

|                                  |                                                                                                                                                                                                                                                                                 |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Full terms and conditions</b> | We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: <a href="http://www.powershop.com.au/terms-and-conditions">www.powershop.com.au/terms-and-conditions</a> |
| <b>ESC licence information</b>   | Electricity and gas retail licence under Powershop Australia Pty Ltd                                                                                                                                                                                                            |

## Fees

|                                                                                                                                               | (incl. GST)               |
|-----------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| <b>Early termination fee</b>                                                                                                                  | <b>Flat rate: \$0.00</b>  |
| This Powershop offer has no exit fees                                                                                                         |                           |
| <b>Credit card payment processing fee</b>                                                                                                     | <b>Flat rate: \$0.00</b>  |
| Powershop do not charge credit card fees.                                                                                                     |                           |
| <b>Disconnection fee</b>                                                                                                                      | <b>Flat rate: \$49.32</b> |
| Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.                |                           |
| <b>Disconnection fee</b>                                                                                                                      | <b>Flat rate: \$0.00</b>  |
| Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.                |                           |
| <b>Connection fee</b>                                                                                                                         | <b>Flat rate: \$48.60</b> |
| Connection fees may apply to manually energise a property. The fee will be passed on from your distributor and may vary.                      |                           |
| <b>Connection fee</b>                                                                                                                         | <b>Flat rate: \$0.00</b>  |
| Connection fees may apply to remotely energise a property. The fee will be passed on from your distributor and may vary.                      |                           |
| <b>Additional information</b>                                                                                                                 |                           |
| Other fees may apply. Information regarding fees is set out on our fees page <a href="http://powershop.com.au/fees">powershop.com.au/fees</a> |                           |

## Billing details

|                        |              |
|------------------------|--------------|
| <b>Bill frequency</b>  | 1 month      |
| <b>Payment options</b> | Direct debit |

## Offer rate and details

Local time

| <b>Electricity charges (All year)</b>                                      | <b>Tariff (incl. GST)</b> |
|----------------------------------------------------------------------------|---------------------------|
| <b>Daily supply charge</b>                                                 | 120.36 c/day              |
| <b>Peak consumption</b> - Every day, 3pm - 9pm                             |                           |
| All consumption                                                            | 35.53c/kWh                |
| <b>Off-peak consumption</b> - Every day, 9pm - 12am; Every day, 12am - 3pm |                           |
| All consumption                                                            | 21.52c/kWh                |
| <b>Controlled load charges</b>                                             | <b>Tariff (incl. GST)</b> |
| <b>Controlled load consumption</b>                                         | 19.60 c/kWh               |

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

|                                        | <b>Tariff</b> |
|----------------------------------------|---------------|
| <b>Current retailer feed-in tariff</b> | 0.50 c/kWh    |

### GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

| Option          | Description                                                                      | Price (incl. GST)  |
|-----------------|----------------------------------------------------------------------------------|--------------------|
| 100% GreenPower | 100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges) | 5.50 cents per kWh |

Climate zone 6: Mild temperate