

Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.



ELECTRICITY

OFFER **EV DAY**

TYPE **RESIDENTIAL**
DISTRIBUTOR **CITIPOWER**

About Powershop

We are committed to enabling a better energy future for your lifestyle. Part of Shell Energy Australia, we sell energy to homes and small businesses in VIC, NSW, South East QLD and SA. With Powershop, you can have confidence in the energy decisions for your home now and in the future.

We're here to help build a better energy future, for your home.

About this offer

This Powershop EV Day offer will give you access to the Powershop Shop. You also get access to the Powershop app to manage your bills and energy usage.

This offer is an ongoing contract (until you or we end it). We may vary your prices in accordance with our regulatory requirements. If we vary your prices, we'll give you advance notice, usually by email.

This plan is not carbon offset.

Tariff Information

This Time of Use tariff consists of a daily supply charge, and then a different per kWh energy rate for Peak, Off Peak and Super Off Peak* times. The energy rate for the Super Off Peak times is cheaper than the normal Off Peak rate and provides a perfect opportunity to charge your Electric Vehicle.

*The Super Off Peak energy rates and times are not displayed on the Victorian Energy fact sheet but are detailed on this page which is to be read in conjunction with the Victorian Energy Fact sheet. The energy rates for the Super Off Peak times exclude Controlled Load and are subject to our [Fair Use Policy](#). Daily supply charge also applies. The energy rates for the Super Off Peak times supersede the same times covered on the Victorian Energy fact sheet.

TARIFF	TIME BAND	UNIT	INC. GST
Super Off Peak	12pm to 2pm everyday	c/kWh	0.00

Need Help?

Visit our help centre:
powershop.com.au/help

Call us on:
1800 462 668

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit
powershop.com.au/vic-energy-fact-sheets

**Powershop Australia Pty Ltd**

- No contract term
- Time of use with controlled load

- Call **1800 462 668**
- www.powershop.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,080/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,500/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,840/year No discount conditions apply to this offer

Features

- Direct debit payment required**
- No pay on time discount**
- Green power**
- No fixed price contract**
- No paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD724411MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	10-02-2026
Expiry date	Contact the retailer

Offer eligibility

To be and remain eligible you must be a residential customer, own an EV (car or SUV only) that is registered in your name at the premises, have a smart meter and be on a Time of Use tariff. Must be a new Powershop customer, ... more details below

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	To be and remain eligible you must be a residential customer, own an EV (car or SUV only) that is registered in your name at the premises, have a smart meter and be on a Time of Use tariff. Must be a new Powershop customer, or an existing Powershop customer who is moving premises. For full terms, see: https://www.powershop.com.au/terms-and-conditions
Prices are not fixed	We may vary your prices in accordance with our regulatory requirements. If we vary your prices we'll give you advance notice, usually by email.
Contract expiry details	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Full terms and conditions	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/terms-and-conditions
ESC licence information	Electricity and gas retail licence under Powershop Australia Pty Ltd

Fees

	(incl. GST)
Early termination fee	Flat rate: \$0.00

This Powershop offer has no exit fees

Credit card payment processing fee**Flat rate: \$0.00**

Powershop do not charge credit card fees.

Disconnection fee**Flat rate: \$49.32**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee**Flat rate: \$0.00**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Connection fee**Flat rate: \$48.60**

Connection fees may apply to manually energise a property. The fee will be passed on from your distributor and may vary.

Connection fee**Flat rate: \$0.00**

Connection fees may apply to remotely energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Other fees may apply. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month

Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)**Tariff (incl. GST)****Daily supply charge**

115.50 c/day

Peak consumption - Every day, 3pm - 9pm

All consumption

38.02c/kWh

Off-peak consumption - Every day, 9pm - 12am; Every day, 12am - 3pm

All consumption

17.95c/kWh

Controlled load charges**Tariff (incl. GST)****Controlled load consumption**

21.75 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options**Tariff****Current retailer feed-in tariff**

1.50 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges)	5.50 cents per kWh

Climate zone 6: Mild temperate

