

# Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.



**ELECTRICITY**

OFFER **EV DAY**

TYPE **RESIDENTIAL**  
DISTRIBUTOR **CITIPOWER**

## About Powershop

We are committed to enabling a better energy future for your lifestyle. Part of Shell Energy Australia, we sell energy to homes and small businesses in VIC, NSW, South East QLD and SA. With Powershop, you can have confidence in the energy decisions for your home now and in the future.

We're here to help build a better energy future, for your home.

## About this offer

This Powershop EV Day offer will give you access to the Powershop Shop. You also get access to the Powershop app to manage your bills and energy usage.

This offer is an ongoing contract (until you or we end it). We may vary your prices in accordance with our regulatory requirements. If we vary your prices, we'll give you advance notice, usually by email.

This plan is not carbon offset.

## Tariff Information

This Time of Use tariff consists of a daily supply charge, and then a different per kWh energy rate for Peak, Off Peak and Super Off Peak\* times. The energy rate for the Super Off Peak times is cheaper than the normal Off Peak rate and provides a perfect opportunity to charge your Electric Vehicle.

\*The Super Off Peak energy rates and times are not displayed on the Victorian Energy fact sheet but are detailed on this page which is to be read in conjunction with the Victorian Energy Fact sheet. The energy rates for the Super Off Peak times exclude Controlled Load and are subject to our [Fair Use Policy](#). Daily supply charge also applies. The energy rates for the Super Off Peak times supersede the same times covered on the Victorian Energy fact sheet.

| TARIFF         | TIME BAND            | UNIT  | INC. GST    |
|----------------|----------------------|-------|-------------|
| Super Off Peak | 12pm to 2pm everyday | c/kWh | <b>0.00</b> |

## Need Help?

Visit our help centre:  
**[powershop.com.au/help](https://powershop.com.au/help)**

Call us on:  
**1800 462 668**

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit  
**[powershop.com.au/vic-energy-fact-sheets](https://powershop.com.au/vic-energy-fact-sheets)**

**Powershop Australia Pty Ltd**

- No contract term
- Flexible Pricing with controlled load

Call **1800 462 668**  
[www.powershop.com.au](http://www.powershop.com.au)

**Estimated electricity cost**

|               |                             |                                                                   |
|---------------|-----------------------------|-------------------------------------------------------------------|
| 1 person      | <b>LOW</b><br>7.2 kWh/day   | <b>\$1,060/year</b><br>No discount conditions apply to this offer |
| 2 to 3 people | <b>MED</b><br>11.8 kWh/day  | <b>\$1,460/year</b><br>No discount conditions apply to this offer |
| 4+ people     | <b>HIGH</b><br>15.5 kWh/day | <b>\$1,800/year</b><br>No discount conditions apply to this offer |

**Features**

- Direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD724405MR**.

**Offer details**

|                      |                      |
|----------------------|----------------------|
| <b>Distributor</b>   | Citipower            |
| <b>Offer type</b>    | Market offer         |
| <b>Fuel type</b>     | Electricity          |
| <b>Customer type</b> | Residential          |
| <b>Release date</b>  | 10-02-2026           |
| <b>Expiry date</b>   | Contact the retailer |

**Offer eligibility**

To be and remain eligible you must be a residential customer, own an EV (car or SUV only) that is registered in your name at the premises, have a smart meter and be on a Time of Use tariff. Must be a new Powershop customer, ... more details below

**Contract details**

|                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Contract term</b>             | No contract term                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Cooling off period</b>        | 10 business days                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Eligibility criteria</b>      | To be and remain eligible you must be a residential customer, own an EV (car or SUV only) that is registered in your name at the premises, have a smart meter and be on a Time of Use tariff. Must be a new Powershop customer, or an existing Powershop customer who is moving premises. For full terms, see: <a href="https://www.powershop.com.au/terms-and-conditions">https://www.powershop.com.au/terms-and-conditions</a> |
| <b>Prices are not fixed</b>      | We may vary your prices in accordance with our regulatory requirements. If we vary your prices we'll give you advance notice, usually by email.                                                                                                                                                                                                                                                                                  |
| <b>Contract expiry details</b>   | This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.                                                                                                                                                                                                                                                                                                                                          |
| <b>Full terms and conditions</b> | We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: <a href="http://www.powershop.com.au/terms-and-conditions">www.powershop.com.au/terms-and-conditions</a>                                                                                                                                                  |
| <b>ESC licence information</b>   | Electricity and gas retail licence under Powershop Australia Pty Ltd                                                                                                                                                                                                                                                                                                                                                             |

**Fees**

|                              |                          |
|------------------------------|--------------------------|
|                              | (incl. GST)              |
| <b>Early termination fee</b> | <b>Flat rate: \$0.00</b> |

This Powershop offer has no exit fees

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**Credit card payment processing fee****Flat rate: \$0.00**

Powershop do not charge credit card fees.

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**Disconnection fee****Flat rate: \$49.32**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

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**Disconnection fee****Flat rate: \$0.00**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

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**Connection fee****Flat rate: \$48.60**

Connection fees may apply to manually energise a property. The fee will be passed on from your distributor and may vary.

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**Connection fee****Flat rate: \$0.00**

Connection fees may apply to remotely energise a property. The fee will be passed on from your distributor and may vary.

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**Additional information**

Other fees may apply. Information regarding fees is set out on our fees page [powershop.com.au/fees](https://powershop.com.au/fees)

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## Billing details

**Bill frequency** 1 month

**Payment options** Direct debit

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## Offer rate and details

Local time

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**Electricity charges (All year)****Tariff (incl. GST)**

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**Daily supply charge**

115.50 c/day

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**Peak consumption** - Every day, 4pm - 9pm

All consumption

38.02c/kWh

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**Off-peak consumption** - Every day, 9pm - 12am; Every day, 12am - 10am; Every day, 3pm - 4pm

All consumption

17.95c/kWh

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**Shoulder consumption** - Every day, 10am - 3pm

All consumption

17.95c/kWh

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**Controlled load charges****Tariff (incl. GST)**

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**Controlled load consumption**

21.75 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

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## Solar feed-in tariff options

**Tariff**

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**Current retailer feed-in tariff**

1.50 c/kWh

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## GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

| Option          | Description                                                                      | Price (incl. GST)  |
|-----------------|----------------------------------------------------------------------------------|--------------------|
| 100% GreenPower | 100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges) | 5.50 cents per kWh |

Climate zone 6: Mild temperate