

**Pacific Blue Retail**

- No contract term
- Time of use with controlled load

- Call **133 669**
- www.pacificblue.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,060/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,510/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,880/year No discount conditions apply to this offer

Features

- Direct debit payment required**
- No pay on time discount**
- No green power**
- No fixed price contract**
- No paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **133 669** and quote this Offer ID **PA1681832MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-08-2025
Expiry date	Contact the retailer

Offer eligibility

Monthly electronic billing and direct debit are both required. This offer is only available to small customers with an applicable network tariff.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Monthly electronic billing and direct debit are both required. This offer is only available to small customers with an applicable network tariff.
Prices are not fixed	Prices are variable and may be varied by notice to you. We will provide you with information about any variations to your prices in accordance with Energy Laws. A network tariff code change may be required if you have a solar system installed.
Contract expiry details	Our market agreement is ongoing and may be ended by you or us in accordance with the terms of our agreement.
Full terms and conditions	Monthly electronic billing and direct debit required. This contract is ongoing and may be terminated by you or us in accordance with the terms of our Market Agreement. The full terms and conditions applicable to this offer are available at https://pacificblue.com.au/terms-and-conditions . For further information about this offer, our market terms or solar feed-in eligibility, call Pacific Blue on 133 669.
ESC licence information	Electricity and gas retail licence under Pacific Blue Retail Pty Ltd

Fees

(incl. GST)

Payment processing fee	Percentage of bill: 0.60%
For payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card or debit card.	
Payment processing fee	Percentage of bill: 0.75%
For payments made by AMEX or any other payment where we incur a merchant services fee. Not applicable to direct debit payments by credit card or debit card.	
Other fee	Flat rate: \$7.50
This fee will apply if a direct debit, credit card or cheque payment is dishonoured or reversed.	
Reconnection fee	Flat rate: \$48.60
Standard rates apply during business hours. Fees may vary and will be quoted on request.	
Disconnection fee	Flat rate: \$49.32
Standard rates apply during business hours. Fees may vary and will be quoted on request.	
Other fee	Flat rate: \$2.75
COMMS Type 3-4 metering charge (if applicable) per meter per day. Additional fees may apply for the recovery of amounts connected with meter service provision and the installation of a new meter at your Supply Address.	
Other fee	Flat rate: \$0.00
Usage aggregated according to Australian Eastern Standard Time (AEST). Your usage may be adjusted for local time (Australian Daylight Savings Time). Further information on our charges is available at: http://pacificblue.com.au/additional-charges	
Additional information	
There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.	

Billing details

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	100.10 c/day
Peak consumption - Every day, 3pm - 9pm All consumption usage per day	35.09c/kWh
Off-peak consumption - Every day, 12am - 3pm; Every day, 9pm - 12am All consumption usage per day	22.06c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	20.06 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	0.04 c/kWh

Climate zone 6: Mild temperate