OVO Energy Pty Ltd

No contract term
Single rate

Call 1300 937 686
www.ovoenergy.com.au

Estimated electricity cost

1 person	**LOW** 7.2 kWh/day	$850/year No discount conditions apply to this offer
2 to 3 people	**MED** 11.8 kWh/day	$1,180/year No discount conditions apply to this offer
4+ people	**HIGH** 15.5 kWh/day	$1,450/year No discount conditions apply to this offer

Features

- **No direct debit payment required**
- **No pay on time discount**
- **Green power**
- **No fixed price contract**
- **No paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 937 686** and quote this Offer ID **OVO811723MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	30-10-2026
Expiry date	Contact the retailer

Offer eligibility

Available to all single rate with controlled load tariff customers in the Citipower network

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to all single rate with controlled load tariff customers in the Citipower network
Prices are not fixed	OVO Energy may vary the rates at any time in accordance with the terms and conditions available at www.ovoenergy.com.au/terms
Contract expiry details	Ongoing contract with no contract term
Full terms and conditions	OVO Energy's terms and conditions are available at www.ovoenergy.com.au/terms
ESC licence information	Electricity and gas retail licence under OVO Energy Pty Ltd

Fees

	(incl. GST)
Connection fee	**Flat rate: $65.75**

This is a charge from your distribution company. OVO Energy will only ever pass the exact cost through to you. Site attendance – a fee (inc GST) may be charged for re-energisation where attendance is required. Remote re-energisation incurs no fee.

Disconnection fee	**Flat rate: $51.95**

This is a charge from your distribution company. OVO Energy will only ever pass the exact cost through to you. A site attendance fee (inc GST) may apply for disconnection when you move out if attendance is required. Remote disconnection incurs no fee.

Additional information

OVO Energy reserves the right to and will notify you if it changes or imposes additional fees or charges in relation to your energy supply. Please refer to ovoenergy.com.au/fees for more information.

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

AEST only

Electricity charges - All-year	**Tariff (incl. GST)**
Daily supply charge	92.06 c/day
Usage charge	19.72c/kWh

Controlled load charges	**Tariff (incl. GST)**
Controlled load consumption	12.61 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Feed-in tariff options

	Tariff
Retailer feed-in tariff	1.40 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	**Description**	**Price (incl. GST)**
100% GreenPower	100% GreenPower for 2.20c/kWh inc. GST.	2.20 cents per kWh

Climate zone 6: Mild temperate