



## OVO Energy Pty Ltd

- No contract term
- Time-varying rates

- Call 1300 937 686
- [www.ovoenergy.com.au](http://www.ovoenergy.com.au)

## Estimated electricity cost

|               |                             |                                                                   |
|---------------|-----------------------------|-------------------------------------------------------------------|
| 1 person      | <b>LOW</b><br>7.2 kWh/day   | <b>\$1,070/year</b><br>No discount conditions apply to this offer |
| 2 to 3 people | <b>MED</b><br>11.8 kWh/day  | <b>\$1,460/year</b><br>No discount conditions apply to this offer |
| 4+ people     | <b>HIGH</b><br>15.5 kWh/day | <b>\$1,780/year</b><br>No discount conditions apply to this offer |

## Features

- Direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 937 686 and quote this Offer ID OVO782187MR.

## Offer details

|               |                      |
|---------------|----------------------|
| Distributor   | Citipower            |
| Offer type    | Market offer         |
| Fuel type     | Electricity          |
| Customer type | Residential          |
| Release date  | 14-08-2026           |
| Expiry date   | Contact the retailer |

## Offer eligibility

Monthly electronic billing and bill smoothed in advance direct debit are both required. This offer applies to residential customers with a communicating smart meter on an applicable network tariff.

## Discounts and incentives

## Incentives

## Free 4

Free electricity between 11am and 3pm everyday. Does not apply to controlled loads. For more information head to <https://pages.ovoenergy.com.au/the-free-4-plan>

## Interest Rewards

OVO Energy pay 3% interest on credit balances (after all monthly charges are considered). This is prorated for the number of days since your last bill.

## Contract details

|                      |                                                                                                                                                                                                       |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Contract term        | No contract term                                                                                                                                                                                      |
| Cooling off period   | 10 business days                                                                                                                                                                                      |
| Eligibility criteria | Monthly electronic billing and bill smoothed in advance direct debit are both required. This offer applies to residential customers with a communicating smart meter on an applicable network tariff. |
| Prices are not fixed | OVO Energy may vary the rates at any time in accordance with the terms and conditions available at <a href="http://www.ovoenergy.com.au/terms">www.ovoenergy.com.au/terms</a>                         |

|                                  |                                                                                                                               |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| <b>Contract expiry details</b>   | Ongoing contract with no contract term                                                                                        |
| <b>Full terms and conditions</b> | OVO Energy's terms and conditions are available at <a href="http://www.ovoenergy.com.au/terms">www.ovoenergy.com.au/terms</a> |
| <b>ESC licence information</b>   | Electricity and gas retail licence under OVO Energy Pty Ltd                                                                   |

## Fees

(incl. GST)

**Connection fee** **Flat rate: \$65.75**

This is a charge from your distribution company. OVO Energy will only ever pass the exact cost through to you. Site attendance – a fee (inc GST) may be charged for re-energisation where attendance is required. Remote re-energisation incurs no fee.

**Disconnection fee** **Flat rate: \$51.95**

This is a charge from your distribution company. OVO Energy will only ever pass the exact cost through to you. A site attendance fee (inc GST) may apply for disconnection when you move out if attendance is required. Remote disconnection incurs no fee.

### Additional information

OVO Energy reserves the right to and will notify you if it changes or imposes additional fees or charges in relation to your energy supply. Please refer to [ovoenergy.com.au/fees](http://ovoenergy.com.au/fees) for more information.

## Billing details

|                        |              |
|------------------------|--------------|
| <b>Bill frequency</b>  | 1 month      |
| <b>Payment options</b> | Direct debit |

## Offer rate and details

Local time

| <b>Electricity charges - All-year</b> | <b>Tariff (incl. GST)</b> |
|---------------------------------------|---------------------------|
| <b>Daily supply charge</b>            | 125.98 c/day              |
| <b>Usage charge</b>                   |                           |
| 3pm - 11am                            | 26.99c/kWh                |
| 11am - 3pm                            | 0.00c/kWh                 |

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Feed-in tariff options

|                                | <b>Tariff</b> |
|--------------------------------|---------------|
| <b>Retailer feed-in tariff</b> | 0.50 c/kWh    |

## GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

| <b>Option</b>          | <b>Description</b>                      | <b>Price (incl. GST)</b> |
|------------------------|-----------------------------------------|--------------------------|
| <b>100% GreenPower</b> | 100% GreenPower for 2.20c/kWh inc. GST. | 2.20 cents per kWh       |

*Climate zone 6: Mild temperate*