



## OVO Energy Pty Ltd

- Other contract term
- Two rate: single rate with controlled load

Call 1300 937 686  
[www.ovoenery.com.au](http://www.ovoenery.com.au)

## Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$950/year</b> No discount conditions apply to this offer
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,360/year</b> No discount conditions apply to this offer
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$1,700/year</b> No discount conditions apply to this offer

## Features

- No direct debit payment required
- No pay on time discount
- Green power
- Fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 937 686 and quote this Offer ID OVO521912MR.

## Offer details

Distributor	Jemena
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2024
Expiry date	Contact the retailer

## Offer eligibility

This offer applies to residential customers with a communicating smart meter on an applicable network tariff.

## Discounts and incentives

## Guaranteed discounts

(incl. GST)

## Welcome Credit

Fixed amount: \$100.00

The Welcome Credit is valid via OVO Energy's website, VEC and selected third party sales partners. OVO Energy will credit you \$8.34 (inclusive of GST) a month as an offset against the charges on each of your monthly bills for the duration of your fixed term contract. Terms and Conditions apply.

## Free 3 Rate

Percentage of usage: 7.29%

Discount amount stated is an estimate. Actual discount percentage amount will vary depending on customer's actual usage during Free 3 period 11am - 2pm daily. Applies to usage charges only, excludes controlled load.

## Incentives

## Free 3

Free electricity between 11am and 2pm everyday. For more information head to <https://pages.ovoenery.com.au/the-free-3-plan>

## Interest Rewards

OVO Energy pay 3% interest on credit balances (after all monthly charges are considered). This is prorated for the number of days since your last bill.

## Contract details

Contract term	Other
Cooling off period	10 business days
Eligibility criteria	This offer applies to residential customers with a communicating smart meter on an applicable network tariff.
Prices are fixed	
Contract expiry details	Your contract will end on the 1st February 2025. On expiry of your fixed term contract, you will be placed on a standing offer unless you opt-in to another market contract before then.
Full terms and conditions	OVO Energy's terms and conditions are available at <a href="http://www.ovoenergy.com.au/terms">www.ovoenergy.com.au/terms</a>
ESC licence information	Electricity and gas retail licence under OVO Energy Pty Ltd

## Fees

	(incl. GST)
Connection fee	Flat rate: \$61.55
This is a charge from your distribution company. OVO Energy will only ever pass the exact cost through to you. Site attendance - A fee (inc GST) may be charged for the re-energisation of power to the site.	
Disconnection fee	Flat rate: \$88.25
This is a charge from your distribution company. OVO Energy will only ever pass the exact cost through to you. Site attendance - A fee (inc GST) may be charged for disconnection when you move out of your property. Fees may vary for some customers.	
Additional information	
OVO Energy reserves the right to and will notify you if it changes or imposes additional fees or charges in relation to your energy supply. Please refer to <a href="http://ovoenergy.com.au/fees">ovoenergy.com.au/fees</a> for more information.	

## Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

## Offer rate and details

AEST only

Electricity charges - All-year (All year)	Tariff (incl. GST)
Daily supply charge	109.03 c/day
Peak consumption	
All consumption usage per day	26.82c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	20.79 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	4.90 c/kWh
Premium feed-in tariff	60.00 c/kWh

## GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for 4.95 c/kWh inc. GST.	4.95 cents per kWh

Climate zone 6: Mild temperate