

**Lumo Energy Australia Pty Ltd**

- No contract term
- Time-varying rates

Call **1300 115 866**
www.lumoenergy.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,120/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,550/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,910/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 115 866** and quote this Offer ID **LU2797395SR**.

Offer details

Distributor	Citipower
Offer type	Standing offer
Fuel type	Electricity
Customer type	Residential
Release date	01-10-2026
Expiry date	Contact the retailer

Offer eligibility

This offer is available to residential customers with a smart meter, currently within the Citipower distribution zone with applicable network tariff. For more information contact 1300 115 866.

Discounts and incentives**Incentives****Midday Power Saver**

3 hour free primary load electricity usage period daily up to 24kWh from 11am to 2pm excluding daily supply and controlled load charges. This plan is suited to customers who shift usage to this period. Failure to do so may result in higher overall costs.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is available to residential customers with a smart meter, currently within the Citipower distribution zone with applicable network tariff. For more information contact 1300 115 866.
Prices are not fixed	We may vary our rates no more than once per 6 months unless required by law. We will publish any variation in a newspaper and on our website at least 10 business days before it starts, and will notify you of the variation by no later than your next bill.
Contract expiry details	Your contract is ongoing until it is ended by you or us.

Full terms and conditions

Please visit www.lumoenergy.com.au/terms for full T&Cs applicable to this offer. Solar Feed-In T&Cs can be found at www.lumoenergy.com.au/metering-and-solar. All times are AEST, unless you have an interval meter, in which case daylight savings time will apply. We will issue your bill at least quarterly, or if you have a Smart Meter, monthly, unless you have requested to be billed quarterly or your Smart Meter does not have active telecommunications.

ESC licence information Electricity and gas retail licence under Lumo Energy Australia Pty Ltd

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges	Tariff (incl. GST)
Daily supply charge	121.13 c/day
Usage charge	
4pm - 9pm	40.36c/kWh
9pm - 11am	23.22c/kWh
2pm - 4pm	18.64c/kWh
11am - 2pm - First 24.00 kWh	0.00c/kWh
Remaining	18.64c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Feed-in tariff options

	Tariff
Retailer feed-in tariff	1.00 c/kWh

Climate zone 6: Mild temperate