

**Lumo Energy Australia Pty Ltd**

Other contract term  
 Time of use

Call **1300 115 866**  
 [www.lumoenergy.com.au](http://www.lumoenergy.com.au)

**Estimated electricity cost**

<b>1 person</b>	<b>LOW</b> 7.2 kWh/day	<b>\$830/year</b> No discount conditions apply to this offer
<b>2 to 3 people</b>	<b>MED</b> 11.8 kWh/day	<b>\$1,160/year</b> No discount conditions apply to this offer
<b>4+ people</b>	<b>HIGH</b> 15.5 kWh/day	<b>\$1,430/year</b> No discount conditions apply to this offer

**Features**

- No direct debit payment required**
- No pay on time discount**
- Green power**
- Fixed price contract**
- Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 115 866** and quote this Offer ID **LU2642551MR**.

**Offer details**

<b>Distributor</b>	Citipower
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	15-05-2025
<b>Expiry date</b>	Contact the retailer

**Offer eligibility**

This offer is available to residential customers currently within the Citipower distribution zone with applicable network tariff. For more information contact 1300 115 866.

**Discounts and incentives****Incentives****Fixed rates until 30 September 2026**

Fixed rates apply to daily supply charges and usage rates only. If you are eligible to receive a solar feed-in tariff (FiT) we may vary your FiT by providing written notice at least five business days before the FiT change takes effect.

**Contract details**

<b>Contract term</b>	Other
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	This offer is available to residential customers currently within the Citipower distribution zone with applicable network tariff. For more information contact 1300 115 866.
<b>Prices are fixed</b>	
<b>Contract expiry details</b>	Contract ends 30 September 2026. Before the end date, you will be notified that when your contract terminates we will continue to sell you energy under a standard retail contract unless you enter into a new retail contract.

**Full terms and conditions**

Please visit [www.lumoenergy.com.au/terms](http://www.lumoenergy.com.au/terms) for full T&Cs applicable to this offer. Solar Feed-In T&Cs can be found at [www.lumoenergy.com.au/metering-and-solar](http://www.lumoenergy.com.au/metering-and-solar). All times are AEST, unless you have an interval meter, in which case daylight savings time will apply. We will issue your bill at least quarterly, or if you have a Smart Meter, monthly, unless you have requested to be billed quarterly or your Smart Meter does not have active telecommunications.

**ESC licence information** Electricity and gas retail licence under Lumo Energy Australia Pty Ltd

**Billing details**

**Bill frequency** 1 month

**Payment options** Please contact the retailer to discuss payment options

**Offer rate and details**

Local time

**Electricity charges (All year)**

**Tariff (incl. GST)**

**Daily supply charge** 88.72 c/day

**Peak consumption** - Every day, 3pm - 9pm

All consumption 26.18c/kWh

**Off-peak consumption** - Every day, 9pm - 12am; Every day, 12am - 3pm

All consumption 15.85c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

**Solar feed-in tariff options**

**Tariff**

**Current retailer feed-in tariff** 3.30 c/kWh

**GreenPower options**

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	For an extra 3.3 cents per kWh Lumo will purchase 10% of your consumption from GreenPower accredited sources.	3.30 cents per kWh

Climate zone 6: Mild temperate