NATURAL GAS – RESIDENTIAL

Basic Plan Information Document

Origin Standing (Standard offer)

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All amounts include GST unless otherwise specified.

Available only to residential customers who are supplied through the ATCO Gas network and who consume less than 1,000 GJ per annum of natural gas in the relevant distribution area with the necessary metering system/configuration.

General plan information

Cooling off period	Standard offers have no cooling off period.
Contract term	No contract term.
Contract expiry details	The agreement continues until you or we end it.
Standard billing cycle	3 months
Payment methods	Debit or credit card via app, online or phone Set up direct debit, using a bank account, credit card or debit card Set up Centrepay In-person at Australia Post BPAY via phone or online Google Pay or Apple Pay
Terms and conditions	Offer may not be available in all areas. For full terms and conditions, visit **originenergy.com.au/terms-and-conditions**.

Plan pricing details

Usage charge	18.524 cents per unit (first 12 units each day) 16.709 cents per unit (after the first 12 units)
Supply charge	26.829 cents per day

Distributor charges

You must pay us any charges your distributor imposes on us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional charges that may apply, see **originenergy.com.au/charges**.

Disconnection fee	A $12.01 fee may apply when your property is disconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.
Reconnection fee	A $12.01 fee may apply when your property is reconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.

Other fees

For details on additional charges that may apply, see **originenergy.com.au/charges**.

Late payment fee	A $15 fee (GST exempt) may apply if your bill is not paid by the due date. This fee may not apply depending on your circumstances.
Payment processing fee	If you pay at an Australia Post outlet, a payment processing fee of the higher of $2.70 or 0.49% of the total payment amount may apply.
Card payment fee	A 0.27% fee may apply to payments made by VISA debit card. A 0.33% fee may apply to payments made by Mastercard debit card. A 0.64% fee may apply to payments made by American Express credit card. A 0.65% fee may apply to payments made by VISA credit card. A 0.67% fee may apply to payments made by Mastercard credit card.

Key terminology

Supply charge	A daily charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.
Usage charge	This is the rate or tariff per unit for your gas usage. Your gas account will show gas consumption in units.
Units	1 unit = 3.6 megajoules (MJ)
GJ	GJ stands for gigajoule (1 GJ = 1,000 MJ).
Acceptance date	The date you accept the agreement for your energy plan.

Price changes

Charges may change	We can vary the amount, nature and structure of any of the Charges at any time by notice to you. We will give you notice of any change to the Charges or fees that affects you. The notice of variation may be by a message on your bill. We'll notify you no later than your next bill after the variation.

For further details on the information presented in this Business Plan Information Document (BPID), please visit **originenergy.com.au**. To contact us, call us on 13 24 61 or message us at **originenergy.com.au/contactus**.