

Basic plan information document

Gas Supply Standard Form Contract

Published on 12/12/2025



Plan eligibility

Available to residential customers supplied through the ATCO Gas network in the Perth Coastal Region (extends from Geraldton to Busselton).

General Information

Cooling off period 10 business days

Contract term Ongoing Contract

Contract expiry details Not Applicable

Variation in rates If a benefit (such as a price discount) is provided under the Contract, we will:

- a) notify you by email or post not more than 40 Business Days and not less than 20 Business Days before the date of a benefit change; and

advise you of the options for supply available after the date of the benefit change.

Price changes We will notify you when we change the price and the fees when we change:

- a) the Standard Residential Price; or
- b) the Fees, where the Fees are charged by the Network Operator and we choose to directly pass these on to you. We will notify you of any changes no later than the next bill in your billing cycle. This includes where you are paying a discount off the Standard Residential Price.

When we change a Price or Fee other than as referred to in [a] or [b], we will give you a notice at least five [5] Business Days before the change comes into effect. The notice will include the information prescribed by Relevant Regulations and Relevant Codes.

Standard billing cycle 3 monthly

Payment methods Quarterly direct debit, bill smoothing (fortnightly and monthly), phone, online portal, Australia Post, BPAY and Centre pay.

Terms and conditions You can access our full terms and conditions on our website at alintaenergy.com.au.

Need help? Call us on 13 13 58 (local call fee applies within WA, excluding mobiles), or visit alintaenergy.com.au for more information.

Plan pricing details (GST Inc.)

Usage charge	18.31 cents per unit (for the first 12 units used on average per day)
	16.51 cents per unit (for each additional unit used on average per day)
Supply charge	26.52 cents per day

Discounts or plan incentives (GST Inc.)

Discount	Not Applicable
Incentives	Not Applicable

Other fees

Account establishment	\$45.00 (GST inc.)
Account servicing	22.07 cents per day (GST inc.)
Bill non-payment	\$12.00 per notice issued (GST exempt)
Interest on overdue bills	Not Applicable
Paper bill	\$1.75 (GST inc.) for each bill we send to you via post.
Over the counter	\$3.20 (GST inc.) for paying a bill over the counter at Australia Post.
Credit card payment	0.41% (GST inc.) of the transaction amount for credit card payments.
Other fees that may apply	Please refer to our website for additional fees and charges that may apply and for applicable circumstances (including additional distributor service fees).

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Gas Supply Standard Form Contract

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Plan eligibility

Available to residential customers supplied through the ATCO Gas network in the Albany Region.

General Information

Cooling off period 10 business days

Contract term Ongoing Contract

Contract expiry details Not Applicable

Variation in rates If a benefit (such as a price discount) is provided under the Contract, we will:

- a) notify you by email or post not more than 40 Business Days and not less than 20 Business Days before the date of a benefit change; and

advise you of the options for supply available after the date of the benefit change.

Price changes We will notify you when we change the price and the fees when we change:

- a) the Standard Residential Price; or
- b) the Fees, where the Fees are charged by the Network Operator and we choose to directly pass these on to you. We will notify you of any changes no later than the next bill in your billing cycle. This includes where you are paying a discount off the Standard Residential Price.

When we change a Price or Fee other than as referred to in [a] or [b], we will give you a notice at least five [5] Business Days before the change comes into effect. The notice will include the information prescribed by Relevant Regulations and Relevant Codes.

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Plan pricing details (GST Inc.)

Usage charge	20.83 cents per unit
Supply charge	28.63 cents per day
	14.31 cents per day (additional dwellings)

Discounts or plan incentives (GST Inc.)

Discount	Not Applicable
Incentives	Not Applicable

Other fees

Account establishment	\$45.00 (GST inc.)
Account servicing	22.07 cents per day (GST inc.)
Bill non-payment	\$12.00 per notice issued (GST exempt)
Interest on overdue bills	Not Applicable
Paper bill	\$1.75 (GST inc.) for each bill we send to you via post.
Over the counter	\$3.20 (GST inc.) for paying a bill over the counter at Australia Post.
Credit card payment	0.41% (GST inc.) of the transaction amount for credit card payments.
Other fees that may apply	Please refer to our website for additional fees and charges that may apply and for applicable circumstances (including additional distributor service fees).

Basic plan information document

Gas Supply Standard Form Contract

Published on 12/12/2025



Plan eligibility

Available to residential customers supplied through the ATCO Gas network in the Kalgoorlie/Boulder Region.

General Information

Cooling off period 10 business days

Contract term Ongoing Contract

Contract expiry details Not Applicable

Variation in rates If a benefit (such as a price discount) is provided under the Contract, we will:

- a) notify you by email or post not more than 40 Business Days and not less than 20 Business Days before the date of a benefit change; and

advise you of the options for supply available after the date of the benefit change.

Price changes We will notify you when we change the price and the fees when we change:

- a) the Standard Residential Price; or
- b) the Fees, where the Fees are charged by the Network Operator and we choose to directly pass these on to you. We will notify you of any changes no later than the next bill in your billing cycle. This includes where you are paying a discount off the Standard Residential Price.

When we change a Price or Fee other than as referred to in [a] or [b], we will give you a notice at least five [5] Business Days before the change comes into effect. The notice will include the information prescribed by Relevant Regulations and Relevant Codes.

Standard billing cycle 3 monthly

Payment methods Quarterly direct debit, bill smoothing (fortnightly and monthly), phone, online portal, Australia Post, BPAY and Centre pay.

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Plan pricing details (GST Inc.)

Usage charge	17.01 cents per unit
Supply charge	59.64 cents per day

Discounts or plan incentives (GST Inc.)

Discount	Not Applicable
Incentives	Not Applicable

Other fees

Account establishment	\$45.00 (GST inc.)
Account servicing	22.07 cents per day (GST inc.)
Bill non-payment	\$12.00 per notice issued (GST exempt)
Interest on overdue bills	Not Applicable
Paper bill	\$1.75 (GST inc.) for each bill we send to you via post.
Over the counter	\$3.20 (GST inc.) for paying a bill over the counter at Australia Post.
Credit card payment	0.41% (GST inc.) of the transaction amount for credit card payments.
Other fees that may apply	Please refer to our website for additional fees and charges that may apply and for applicable circumstances (including additional distributor service fees).