

Basic plan information document



AGL Seniors Plus™ Energy Plan

Western Australia, Residential Customers, Gas

Published on 1 January 2026

Plan eligibility:

Available to eligible **residential customers** with **Seniors Card** in WA who are supplied through the **ATCO Gas network** in areas where AGL operates with an applicable network tariff.

General plan information:

Cooling off period:

10 Business days

Contract term:

Ongoing contract with 12-month energy plan period. At the end of the 12-month period, you will be placed on a new energy plan period. We will notify you if your benefit changes in the new energy plan period.

Price Changes:

The energy rates may be varied at any time with written notice to you (which may consist of a statement on your next bill after the change). Fees and other charges can also be varied under the terms of your market contract.

Standard billing cycle:

Flexible billing options. Monthly billing available.

Payment methods:

Paper bill, Direct debit, Credit card, BPAY

Other important information:

The initial charges set out in this Basic plan information document are based on available information and assumptions about your distribution region and network tariff. If we subsequently determine that the information was incorrect, we will advise you of the new charges that will apply to your Energy Plan from its commencement, and of your options.

Terms and Conditions:

For more information about the terms and conditions of this offer, including our direct debit arrangements, please contact AGL on 131 245 (24 hours a day, 7 days a week) or visit our website at agl.com.au.

Plan pricing details (incl. GST):

Usage charge:

18.30 cents per unit (first 12 units each day)

16.51 cents per unit (after the first 12 units)

Supply charge:

26.51 cents per day

Discounts or plan incentives:

Discounts:

37% guaranteed discount. The guaranteed discount applies to our energy supply and usage charges, and will appear as a separate credit on each bill.

Incentives:

\$25 sign up bonus credit. This is a one-off (GST incl) credit which will appear on your first bill, if you signed up to this offer via agl.com.au. Customers are eligible for only one upfront credit on an account in any 12-month period. This credit is not transferable.

Other fees (incl. GST):

Account servicing:

15.08 cents per day.

Special Read Fee:

\$11.63 may be charged when you move property or change retailer.

Paper bill fees:

\$1.75 paper bill fee may apply for each bill sent by post.

Merchant processing fees:

\$3.30 per payment at Australia Post.

0.14% of the transaction amount for Visa debit payments.

0.65% of the transaction amount for Visa credit payments.

0.32% of the transaction amount for Mastercard debit payments.

0.78% of the transaction amount for Mastercard credit payments.