



**GloBird Energy Pty Ltd**

- No contract term
- Time of use with controlled load

- Call 13 34 56
- [signup.globirdenergy.com.au](http://signup.globirdenergy.com.au)

**Estimated electricity cost**

|               |                             |  |
|---------------|-----------------------------|--|
| 1 person      | <b>LOW</b><br>7.2 kWh/day   | <b>\$970/year</b><br>\$1,000 if you do not meet your discount conditions   |
| 2 to 3 people | <b>MED</b><br>11.8 kWh/day  | <b>\$1,330/year</b><br>\$1,380 if you do not meet your discount conditions |
| 4+ people     | <b>HIGH</b><br>15.5 kWh/day | <b>\$1,640/year</b><br>\$1,690 if you do not meet your discount conditions |

**Features**

- No direct debit payment required
- Pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling 13 34 56 and quote this Offer ID GLO733683MR.

**Offer details**

|                      |                      |
|----------------------|----------------------|
| <b>Distributor</b>   | Citipower            |
| <b>Offer type</b>    | Market offer         |
| <b>Fuel type</b>     | Electricity          |
| <b>Customer type</b> | Residential          |
| <b>Release date</b>  | 17-04-2026           |
| <b>Expiry date</b>   | Contact the retailer |

**Offer eligibility**

This plan is available to residential customers with an eligible electricity smart meter. Other conditions apply - call 133456 to check if you are eligible.

**Discounts and incentives**

**Conditional discounts**

(incl. GST)

**Prompt Payment Discounts** **Percentage of bill amount: 3.00%**  
Discounts only apply when the condition is met. 2% when you pay the bill by the due date. Further 1% when you pay the bill by the due date with direct debit. The discounts apply to both the supply and consumption charges and don't apply to solar credit.

**Incentives**

**Four-hour free usage every day**  
\$0.00 for consumption between 10am-2pm (Local Time), excluding controlled load.

**Peak solar feed-in**  
5 cents/kWh applies to exports between 4pm-11pm (Local Time) everyday.

**Local call center and no credit card processing fees**  
Traditional energy plan. Easy to understand. Local call center. No sneaky credit card processing fees. Just great value.

## Contract details

|                                  |  |
|----------------------------------|--|
| <b>Contract term</b>             | No contract term   |
| <b>Cooling off period</b>        | 10 business days   |
| <b>Eligibility criteria</b>      | This plan is available to residential customers with an eligible electricity smart meter. Other conditions apply - call 133456 to check if you are eligible.   |
| <b>Prices are not fixed</b>      | Prices are reviewed one calendar month after the effective date of the approval of your distributor's annual network tariffs by the regulator. We'll always notify you in writing prior to any change.   |
| <b>Contract expiry details</b>   | No contract term, no exit fees. You can switch to another provider without penalty. We will always notify you before we change your discounts, prices or rates.  |
| <b>Full terms and conditions</b> | Please visit <a href="http://www.globirdenergy.com.au">www.globirdenergy.com.au</a> for full terms and conditions or call us on 133456. Note, step 1 is calculated by multiplying the daily allowance by the number of days in the billing period. For example, a daily allowance of 15kWh/day and a 30-day billing period has a step 1 of 450kWh, or a 31-day 465kWh. |
| <b>ESC licence information</b>   | Electricity and gas retail licence under GloBird Energy Pty Ltd  |

## Fees

|   | (incl. GST)                      |
|---|----------------------------------|
| <b>Other fee</b>  | <b>Percentage of bill: 0.00%</b> |
| 0 Credit Card Payment Processing Fee  |                                  |
| <b>Connection fee</b>   | <b>Flat rate: \$15.00</b>        |
| This is smart meter remote re-connection fee. It assumes a smart meter being remotely connected during business hours when we have been given enough prior notice. However, the fee can vary depending on the type of meter, the location, and other factors. |                                  |
| <b>Disconnection fee</b>  | <b>Flat rate: \$15.00</b>        |
| This is a smart meter remote disconnection fee, however, this fee can vary depending on your type of meter, the meter location, and other factors.  |                                  |
| <b>Other fee</b>  | <b>Flat rate: \$4.00</b>         |
| Paper Bill. If you have opted to receive a paper bill by post   |                                  |
| <b>Additional information</b>   |                                  |
| Additional fees may apply. For more information, please visit the retailers website at <a href="http://signup.globirdenergy.com.au">signup.globirdenergy.com.au</a> .   |                                  |

## Billing details

|                        |  |
|------------------------|--|
| <b>Bill frequency</b>  | 1 month  |
| <b>Payment options</b> | Please contact the retailer to discuss payment options |

## Offer rate and details

Local time

|   | Tariff (incl. GST)        |
|---|---------------------------|
| <b>Electricity charges (All year)</b>                                   |                           |
| <b>Daily supply charge</b>  | 110.00 c/day              |
| <b>Peak consumption</b> - Every day, 2pm - 12am; Every day, 12am - 10am |                           |
| First 15.00 kWh usage per day   | 26.29c/kWh                |
| Remaining usage per day   | 29.70c/kWh                |
| <b>Off-peak consumption</b> - Every day, 10am - 2pm                     |                           |
| All consumption usage per day   | 0.00c/kWh                 |
| <b>Controlled load charges</b>  | <b>Tariff (incl. GST)</b> |
| <b>Controlled load consumption</b>                                      | 20.90 c/kWh               |

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

|                                 | Tariff     |
|---------------------------------|------------|
| Current retailer feed-in tariff | 0.00 c/kWh |

*Climate zone 6: Mild temperate*