



## Flow Power

- No contract term
- Time-varying rates

- Call 1800 001 240
- [flowpower.com.au](https://flowpower.com.au)

### Estimated electricity cost

|               |                             |                                                                                   |
|---------------|-----------------------------|-----------------------------------------------------------------------------------|
| 1 person      | <b>LOW</b><br>7.2 kWh/day   | <b>\$560/year</b><br><b>\$710</b> if you do not meet your discount conditions     |
| 2 to 3 people | <b>MED</b><br>11.8 kWh/day  | <b>\$850/year</b><br><b>\$1,000</b> if you do not meet your discount conditions   |
| 4+ people     | <b>HIGH</b><br>15.5 kWh/day | <b>\$1,080/year</b><br><b>\$1,230</b> if you do not meet your discount conditions |

### Features

- Direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 001 240 and quote this Offer ID **FLO782551MR**.

### Offer details

|               |              |
|---------------|--------------|
| Distributor   | Citipower    |
| Offer type    | Market offer |
| Fuel type     | Electricity  |
| Customer type | Residential  |
| Release date  | 17-08-2026   |
| Expiry date   | 31-07-2027   |

### Offer eligibility

Offer only available to customers with solar panels, battery and smart meter. Usage price estimate based on a typical household solar system of 5kW and battery system of 12.5kWh.

### Discounts and incentives

#### Conditional discounts

(incl. GST)

#### \$150 (Incl. GST) Discount

**Fixed amount: \$150.00**

Applies to new Victorian customers only, to receive the full \$150 credit (incl. GST) you must stay with Flow Power for 6 months with a \$25 credit being applied across the first six electricity bills.

### Contract details

|                         |                                                                                                                                                                                                                                                                                                                        |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Contract term           | No contract term                                                                                                                                                                                                                                                                                                       |
| Cooling off period      | 10 business days                                                                                                                                                                                                                                                                                                       |
| Eligibility criteria    | Offer only available to customers with solar panels, battery and smart meter. Usage price estimate based on a typical household solar system of 5kW and battery system of 12.5kWh.                                                                                                                                     |
| Prices are not fixed    | Usage rates aren't fixed. Your rate = 25.42 c/kWh base rate plus a monthly Price Efficiency Adjustment based on when you use power vs 5-min wholesale prices. Shift usage to cheaper times.<br><a href="https://flowpower.com.au/residential/pricing/our-pricing">flowpower.com.au/residential/pricing/our-pricing</a> |
| Contract expiry details | Ongoing with no fixed term. No lock in contract or exit fees.                                                                                                                                                                                                                                                          |

|                                  |                                                                                                                                                             |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Full terms and conditions</b> | See Flow Power Market Retail Contract Agreement Terms at <a href="http://flowpower.com.au/residential/policies/">flowpower.com.au/residential/policies/</a> |
| <b>Green power inclusions</b>    | This offer has 100% green power included in the offer rates.                                                                                                |
| <b>ESC licence information</b>   | Electricity retail licence under Progressive Green Pty Ltd                                                                                                  |

## Fees

(incl. GST)

**Disconnection fee** **Flat rate: \$51.95**

Fee may apply when your property is disconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.

**Reconnection fee** **Flat rate: \$51.19**

Fee may apply when your property is reconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.

**Payment processing fee** **Percentage of bill: 0.66%**

A 0.66% fee (GST Incl) may apply to payments made by Mastercard or Visa credit cards.

### Additional information

Additional fees may apply. For more information, please visit the retailers website at [flowpower.com.au](http://flowpower.com.au).

## Billing details

|                        |              |
|------------------------|--------------|
| <b>Bill frequency</b>  | 1 month      |
| <b>Payment options</b> | Direct debit |

## Offer rate and details

Local time

**Electricity charges** **Tariff (incl. GST)**

**Daily supply charge** 73.00 c/day

### Usage charge

3pm - 9pm 17.06c/kWh

9pm - 3pm 17.06c/kWh

**Controlled load charges** **Tariff (incl. GST)**

**Controlled load consumption** 17.06 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Feed-in tariff options

|                                | <b>Tariff</b> |
|--------------------------------|---------------|
| <b>Retailer feed-in tariff</b> | 2.00 c/kWh    |

Climate zone 6: Mild temperate