



## Flow Power

- No contract term
- Time-varying rates

- Call 1800 001 240
- [flowpower.com.au](https://flowpower.com.au)

### Estimated electricity cost

1 person 7.2 kWh/day	<b>LOW</b> 7.2 kWh/day	<b>\$690/year</b> \$840 if you do not meet your discount conditions
2 to 3 people 11.8 kWh/day	<b>MED</b> 11.8 kWh/day	<b>\$1,060/year</b> \$1,210 if you do not meet your discount conditions
4+ people 15.5 kWh/day	<b>HIGH</b> 15.5 kWh/day	<b>\$1,360/year</b> \$1,510 if you do not meet your discount conditions

### Features

- Direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 001 240** and quote this Offer ID **FLO742023MR**.

### Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-06-2026
Expiry date	30-06-2026

### Offer eligibility

Applies to new Victorian customers only, to receive the full \$150 credit (incl. GST) you must stay with Flow Power for 6 months with a \$25 credit being applied across the first six electricity bills.

### Discounts and incentives

#### Conditional discounts

(incl. GST)

#### \$150 (Incl. GST) Discount

Fixed amount: \$150.00

Applies to new Victorian customers only, to receive the full \$150 credit (incl. GST) you must stay with Flow Power for 6 months with a \$25 credit being applied across the first six electricity bills.

### Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Applies to new Victorian customers only, to receive the full \$150 credit (incl. GST) you must stay with Flow Power for 6 months with a \$25 credit being applied across the first six electricity bills.
Prices are not fixed	Usage rates are not fixed and reflect an optimized estimate, achievable by following Flow Power App signals. Actual rates vary with your usage and 5-minute market prices (Price Efficiency Adjustment). More: <a href="https://flowpower.com.au/residential/pricing/our-pricing">flowpower.com.au/residential/pricing/our-pricing</a>
Contract expiry details	Ongoing with no fixed term. No lock in contract or exit fees.

**Full terms and conditions**See Flow Power Market Retail Contract Agreement Terms at [flowpower.com.au/residential/policies/](http://flowpower.com.au/residential/policies/)**Green power inclusions** This offer has 100% green power included in the offer rates.**ESC licence information** Electricity retail licence under Progressive Green Pty Ltd**Fees****(incl. GST)****Disconnection fee****Flat rate: \$49.32**

Fee may apply when your property is disconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.

**Reconnection fee****Flat rate: \$48.60**

Fee may apply when your property is reconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.

**Payment processing fee****Percentage of bill: 0.66%**

A 0.66% fee (GST Incl) may apply to payments made by Mastercard or Visa credit cards.

**Additional information**Additional fees may apply. For more information, please visit the retailers website at [flowpower.com.au](http://flowpower.com.au).**Billing details****Bill frequency** 1 month**Payment options** Direct debit**Offer rate and details**

Local time

**Electricity charges****Tariff (incl. GST)****Daily supply charge**

69.89 c/day

**Usage charge**

3pm - 9pm

22.16c/kWh

9pm - 3pm

22.16c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.**Feed-in tariff options****Variable FiT****Tariff**

5:30pm - 7:30pm

35.00 c/kWh

7:30pm - 5:30pm

0.00 c/kWh

*Climate zone 6: Mild temperate*