



## Flow Power

- No contract term
- Time of use with controlled load

- Call 1800 001 240
- [flowpower.com.au](http://flowpower.com.au)

### Estimated electricity cost

|               |                             |                                                                                   |
|---------------|-----------------------------|-----------------------------------------------------------------------------------|
| 1 person      | <b>LOW</b><br>7.2 kWh/day   | <b>\$1,110/year</b><br><b>\$1,260</b> if you do not meet your discount conditions |
| 2 to 3 people | <b>MED</b><br>11.8 kWh/day  | <b>\$1,670/year</b><br><b>\$1,820</b> if you do not meet your discount conditions |
| 4+ people     | <b>HIGH</b><br>15.5 kWh/day | <b>\$2,140/year</b><br><b>\$2,290</b> if you do not meet your discount conditions |

### Features

- Direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 001 240 and quote this Offer ID **FLO716137MR**.

### Offer details

|               |                               |
|---------------|-------------------------------|
| Distributor   | AusNet Services (electricity) |
| Offer type    | Market offer                  |
| Fuel type     | Electricity                   |
| Customer type | Residential                   |
| Release date  | 31-10-2025                    |
| Expiry date   | 31-07-2026                    |

### Offer eligibility

Generally available

### Discounts and incentives

#### Conditional discounts

(incl. GST)

#### \$150 (Incl. GST) Discount

Fixed amount: \$150.00

Applies to new Victorian customers only, to receive the full \$150 credit (incl. GST) you must stay with Flow Power for 3 months with a \$50 credit being applied across the first three electricity bills.

### Contract details

|                           |                                                                                                                                                                                                                                                                                                                                                                     |
|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Contract term             | No contract term                                                                                                                                                                                                                                                                                                                                                    |
| Cooling off period        | 10 business days                                                                                                                                                                                                                                                                                                                                                    |
| Eligibility criteria      | Generally available                                                                                                                                                                                                                                                                                                                                                 |
| Prices are not fixed      | Usage and solar feed-in tariff rates are not fixed. For more information about our pricing visit <a href="http://flowpower.com.au/residential/pricing/our-pricing/">flowpower.com.au/residential/pricing/our-pricing/</a> or <a href="http://flowpower.com.au/residential/pricing/our-feed-in-tariff/">flowpower.com.au/residential/pricing/our-feed-in-tariff/</a> |
| Contract expiry details   | Ongoing with no fixed term. No lock in contract or exit fees.                                                                                                                                                                                                                                                                                                       |
| Full terms and conditions | See Flow Power Market Retail Contract Agreement Terms at <a href="http://flowpower.com.au/residential/policies/">flowpower.com.au/residential/policies/</a>                                                                                                                                                                                                         |

**Green power inclusions** This offer has 100% green power included in the offer rates.

**ESC licence information** Electricity retail licence under Progressive Green Pty Ltd

## Fees

(incl. GST)

**Disconnection fee** **Flat rate: \$46.89**

Fee may apply when your property is disconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.

**Reconnection fee** **Flat rate: \$46.89**

Fee may apply when your property is reconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.

**Payment processing fee** **Percentage of bill: 0.66%**

A 0.66% fee (GST Incl) may apply to payments made by Mastercard or Visa credit cards.

### Additional information

Additional fees may apply. For more information, please visit the retailers website at [flowpower.com.au](http://flowpower.com.au).

## Billing details

**Bill frequency** 1 month

**Payment options** Direct debit

## Offer rate and details

Local time

**Electricity charges (All year)** **Tariff (incl. GST)**

**Daily supply charge** 101.68 c/day

**Peak consumption** - Every day, 3pm - 9pm

All consumption 33.88c/kWh

**Off-peak consumption** - Every day, 12am - 3pm; Every day, 9pm - 12am

All consumption 33.88c/kWh

**Controlled load charges** **Tariff (incl. GST)**

**Controlled load consumption** 33.88 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

**Tariff**

**Current retailer feed-in tariff** 3.30 c/kWh

Climate zone 6: Mild temperate