

**ENGIE**

- Other contract term
- Time of use with controlled load

- Call **13 88 08**
- www.engie.com.au

Estimated electricity cost

 1 person	LOW 7.2 kWh/day	\$1,020/year No discount conditions apply to this offer
 2 to 3 people	MED 11.8 kWh/day	\$1,420/year No discount conditions apply to this offer
 4+ people	HIGH 15.5 kWh/day	\$1,750/year No discount conditions apply to this offer

Features

-  **No direct debit payment required**
-  **No pay on time discount**
-  **Green power**
-  **No fixed price contract**
-  **Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **13 88 08** and quote this Offer ID **ENG720178MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	10-12-2025
Expiry date	Contact the retailer

Offer eligibility

This offer is available to customers within the relevant distribution zone with the applicable network tariff and meter type

Discounts and incentives**Guaranteed discounts**

(incl. GST)

Guaranteed Discount

Percentage of bill amount: 12.00%

You'll receive a 12% guaranteed discount off our electricity usage and supply charges.

Incentives**ENGIE 100% GreenPower**

100% of your electricity will be matched with GreenPower, sourced from accredited, renewable electricity sources.

Once Off First Bill \$125

Your offer includes a one-off welcome credit of \$125, on your first electricity bill, provided you have not received a welcome credit from us in the past 12 months. This credit includes GST and is not redeemable for cash.

Contract details

Contract term	Other
Cooling off period	10 business days

Eligibility criteria	This offer is available to customers within the relevant distribution zone with the applicable network tariff and meter type
Prices are not fixed	We may vary your rates and charges at any time, including if any underlying information is incorrect, you get a new meter or your distributor changes your tariff. We'll give you advance notice of any change, which may be on your bill.
Contract expiry details	Ongoing energy plan until you or we end it. We may end this energy plan at any time by giving you 20 Business Days' notice.
Full terms and conditions	For further details on the information presented in this Plan Information Document, or for full terms and conditions, please visit www.engie.com.au or call ENGIE on 13 88 08.
ESC licence information	Electricity and gas retail licence under IPower Pty Ltd and IPower 2 Pty Ltd

Fees

	(incl. GST)
Credit card payment processing fee	Percentage of bill: 0.32%
You may be charged a 0.32% merchant service fee for paying by Visa or Mastercard (unless you pay via direct debit)	
Other fee	Flat rate: \$2.20
A \$2.20 (incl. GST) charge will apply to paper bills sent in the post.	
Other fee	Flat rate: \$0.14
To participate in the GreenPower accredited program a daily charge of 14.28c (incl GST) will be applied to your electricity bill.	
Additional information	
Additional fees may apply. For more information, please visit the retailers website at www.engie.com.au .	

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

AEST only

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	124.07 c/day
Peak consumption - Every day, 3pm - 9pm	
All consumption usage per day	36.32c/kWh
Off-peak consumption - Every day, 12am - 3pm; Every day, 9pm - 12am	
All consumption usage per day	22.06c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	20.12 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	1.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	To participate in the GreenPower accredited program a daily charge of 14.28c (inc GST) will be applied to your electricity bill.	0.14 dollars per day

Climate zone 6: Mild temperate