



## ENGIE

Other contract term  
Time of use

Call 13 88 08  
[www.engie.com.au](http://www.engie.com.au)

## Estimated electricity cost



1 person

**LOW**

7.2 kWh/day

**\$1,020/year**

No discount conditions apply to this offer



2 to 3 people

**MED**

11.8 kWh/day

**\$1,420/year**

No discount conditions apply to this offer



4+ people

**HIGH**

15.5 kWh/day

**\$1,750/year**

No discount conditions apply to this offer

## Features

**No direct debit payment required****No pay on time discount****No green power****No fixed price contract****Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **13 88 08** and quote this Offer ID **ENG709976MR**.

## Offer details

|                      |                      |
|----------------------|----------------------|
| <b>Distributor</b>   | Citipower            |
| <b>Offer type</b>    | Market offer         |
| <b>Fuel type</b>     | Electricity          |
| <b>Customer type</b> | Residential          |
| <b>Release date</b>  | 14-10-2025           |
| <b>Expiry date</b>   | Contact the retailer |

## Offer eligibility

This offer is available to customers within the relevant distribution zone with the applicable network tariff and meter type

## Discounts and incentives

## Guaranteed discounts

(incl. GST)

## Guaranteed Discount

Percentage of bill amount: 12.00%

You'll receive a 12% guaranteed discount off our electricity usage and supply charges.

## Incentives

## Once Off First Bill \$125

Your offer includes a one-off welcome credit of \$125, on your first electricity bill, provided you have not received a welcome credit from us in the past 12 months. This credit includes GST and is not redeemable for cash.

## Contract details

|                             |                                                                                                                              |
|-----------------------------|------------------------------------------------------------------------------------------------------------------------------|
| <b>Contract term</b>        | Other                                                                                                                        |
| <b>Cooling off period</b>   | 10 business days                                                                                                             |
| <b>Eligibility criteria</b> | This offer is available to customers within the relevant distribution zone with the applicable network tariff and meter type |

|                                  |                                                                                                                                                                                                                                            |
|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Prices are not fixed</b>      | We may vary your rates and charges at any time, including if any underlying information is incorrect, you get a new meter or your distributor changes your tariff. We'll give you advance notice of any change, which may be on your bill. |
| <b>Contract expiry details</b>   | Ongoing energy plan until you or we end it. We may end this energy plan at any time by giving you 20 Business Days' notice.                                                                                                                |
| <b>Full terms and conditions</b> | For further details on the information presented in this Plan Information Document, or for full terms and conditions, please visit <a href="http://www.engie.com.au">www.engie.com.au</a> or call ENGIE on 13 88 08.                       |
| <b>ESC licence information</b>   | Electricity and gas retail licence under IPower Pty Ltd and IPower 2 Pty Ltd                                                                                                                                                               |

## Fees

|                                                                                                                                                 | (incl. GST)                      |
|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|
| <b>Credit card payment processing fee</b>                                                                                                       | <b>Percentage of bill: 0.32%</b> |
| You may be charged a 0.32% merchant service fee for paying by Visa or Mastercard (unless you pay via direct debit)                              |                                  |
| <b>Other fee</b>                                                                                                                                | <b>Flat rate: \$2.20</b>         |
| A \$2.20 (incl. GST) charge will apply to paper bills sent in the post.                                                                         |                                  |
| <b>Payment processing fee</b>                                                                                                                   | <b>Flat rate: \$3.25</b>         |
| You may be charged payment channel fees of \$3.25 incl GST for Australia Post over the counter payments.                                        |                                  |
| <b>Additional information</b>                                                                                                                   |                                  |
| Additional fees may apply. For more information, please visit the retailers website at <a href="http://www.engie.com.au">www.engie.com.au</a> . |                                  |

## Billing details

|                        |                                                        |
|------------------------|--------------------------------------------------------|
| <b>Bill frequency</b>  | 1 month                                                |
| <b>Payment options</b> | Please contact the retailer to discuss payment options |

## Offer rate and details

AEST only

| <b>Electricity charges (All year)</b>                                      | <b>Tariff (incl. GST)</b> |
|----------------------------------------------------------------------------|---------------------------|
| <b>Daily supply charge</b>                                                 | 124.07 c/day              |
| <b>Peak consumption</b> - Every day, 3pm - 9pm                             |                           |
| All consumption usage per day                                              | 36.32c/kWh                |
| <b>Off-peak consumption</b> - Every day, 12am - 3pm; Every day, 9pm - 12am |                           |
| All consumption usage per day                                              | 22.06c/kWh                |

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

|                                        | <b>Tariff</b> |
|----------------------------------------|---------------|
| <b>Current retailer feed-in tariff</b> | 0.04 c/kWh    |

*Climate zone 6: Mild temperate*