

**ENGIE**

- Other contract term
- Time of use with controlled load

- Call **13 88 08**
- [www.engie.com.au](http://www.engie.com.au)

**Estimated electricity cost**

1 person

**LOW**

7.2 kWh/day

**\$1,070/year**

No discount conditions apply to this offer



2 to 3 people

**MED**

11.8 kWh/day

**\$1,490/year**

No discount conditions apply to this offer



4+ people

**HIGH**

15.5 kWh/day

**\$1,830/year**

No discount conditions apply to this offer

**Features****No direct debit payment required****No pay on time discount****No green power****No fixed price contract****Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **13 88 08** and quote this Offer ID **ENG699199MR**.

**Offer details**

|                      |                      |
|----------------------|----------------------|
| <b>Distributor</b>   | Citipower            |
| <b>Offer type</b>    | Market offer         |
| <b>Fuel type</b>     | Electricity          |
| <b>Customer type</b> | Residential          |
| <b>Release date</b>  | 12-08-2025           |
| <b>Expiry date</b>   | Contact the retailer |

**Offer eligibility**

To be eligible for this offer you must be moving house within 60 days of this contract start.

**Discounts and incentives****Guaranteed discounts**

(incl. GST)

**Guaranteed Discount****Percentage of bill amount: 8.00%**

You'll receive a 8% guaranteed discount off our electricity usage and supply charges.

**Incentives****ENGIE Movers Guarantee**

Whether you're a new or existing ENGIE customer, we make moving easy. Plus, your electricity will be on in 3 business days, guaranteed, or we'll give you \$500 credit back on your first bill.

**Once Off First Bill \$125**

Your offer includes a one-off welcome credit of \$125, on your first electricity bill, provided you have not received a welcome credit from us in the past 12 months. This credit includes GST and is not redeemable for cash.

**Contract details**

|                      |       |
|----------------------|-------|
| <b>Contract term</b> | Other |
|----------------------|-------|

|                                  |                                                                                                                                                                                                                                            |
|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Cooling off period</b>        | 10 business days                                                                                                                                                                                                                           |
| <b>Eligibility criteria</b>      | To be eligible for this offer you must be moving house within 60 days of this contract start.                                                                                                                                              |
| <b>Prices are not fixed</b>      | We may vary your rates and charges at any time, including if any underlying information is incorrect, you get a new meter or your distributor changes your tariff. We'll give you advance notice of any change, which may be on your bill. |
| <b>Contract expiry details</b>   | Ongoing energy plan until you or we end it. We may end this energy plan at any time by giving you 20 Business Days' notice.                                                                                                                |
| <b>Full terms and conditions</b> | For further details on the information presented in this Plan Information Document, or for full terms and conditions, please visit <a href="http://www.engie.com.au">www.engie.com.au</a> or call ENGIE on 13 88 08.                       |
| <b>ESC licence information</b>   | Electricity and gas retail licence under IPower Pty Ltd and IPower 2 Pty Ltd                                                                                                                                                               |

## Fees

|                                                                                                                                                 |                                  |
|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|
|                                                                                                                                                 | (incl. GST)                      |
| <b>Credit card payment processing fee</b>                                                                                                       | <b>Percentage of bill: 0.32%</b> |
| You may be charged a 0.32% merchant service fee for paying by Visa or Mastercard (unless you pay via direct debit)                              |                                  |
| <b>Other fee</b>                                                                                                                                | <b>Flat rate: \$2.20</b>         |
| A \$2.20 (incl. GST) charge will apply to paper bills sent in the post.                                                                         |                                  |
| <b>Additional information</b>                                                                                                                   |                                  |
| Additional fees may apply. For more information, please visit the retailers website at <a href="http://www.engie.com.au">www.engie.com.au</a> . |                                  |

## Billing details

|                        |                                                        |
|------------------------|--------------------------------------------------------|
| <b>Bill frequency</b>  | 1 month                                                |
| <b>Payment options</b> | Please contact the retailer to discuss payment options |

## Offer rate and details

AEST only

|                                                                                                             |                           |
|-------------------------------------------------------------------------------------------------------------|---------------------------|
| <b>Electricity charges (All year)</b>                                                                       | <b>Tariff (incl. GST)</b> |
| <b>Daily supply charge</b>                                                                                  | 124.07 c/day              |
| <b>Peak consumption</b> - Every day, 3pm - 9pm<br>All consumption usage per day                             | 36.32c/kWh                |
| <b>Off-peak consumption</b> - Every day, 12am - 3pm; Every day, 9pm - 12am<br>All consumption usage per day | 22.06c/kWh                |
| <b>Controlled load charges</b>                                                                              | <b>Tariff (incl. GST)</b> |
| <b>Controlled load consumption</b>                                                                          | 20.12 c/kWh               |

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

|                                        |               |
|----------------------------------------|---------------|
|                                        | <b>Tariff</b> |
| <b>Current retailer feed-in tariff</b> | 0.04 c/kWh    |

Climate zone 6: Mild temperate