

**Energy Locals**

- No contract term
- Time-varying rates

Call **1300 869 573**
energylocalsretail.com.au

Estimated electricity costs

We are unable to provide an estimate for this offer.

Please contact **Energy Locals** on **1300 869 573** for pricing details.

**Features**

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 869 573** and quote this Offer ID **ENE764463MS**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Small business
Release date	01-07-2026
Expiry date	Contact the retailer

Offer eligibility

Available to customers on eligible network tariffs. Feed-In Tariffs are only valid if applicable.

Discounts and incentives**Incentives****Refer a Friend Credit**

\$50 credit on both accounts, if you sign up using a Refer a Friend link from an existing Energy Locals customer. T&Cs apply: energylocalsretail.com.au/terms-and-conditions-refer-a-friend. Offer can be withdrawn anytime at Energy Locals' discretion.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to customers on eligible network tariffs. Feed-In Tariffs are only valid if applicable.
Prices are not fixed	Due to changes in the market and economic conditions, we may update your tariff and/or fees. We will provide at least 5 business days' notice before the change takes place.
Contract expiry details	No fixed contract.
Full terms and conditions	Energy Locals offers no lock in contracts or exit fees. Prices may vary in accordance with the terms and conditions. See energylocalsretail.com.au/terms for full terms and conditions.
ESC licence information	Electricity and gas retail licence under EL Retail Energy Pty Ltd

Fees

	(incl. GST)
Direct debit dishonour payment fee	Flat rate: \$7.50
Charged when a direct debit payment has dishonoured or reversed. This charge is not subject to GST.	
Other fee	Flat rate: \$2.15
Charged for providing a paper bill	
Connection fee	Flat rate: \$51.19
May be charged when you move into a property or change retailer. Actual fee may vary.	
Disconnection fee	Flat rate: \$51.95
May be charged when you move out and require a final meter read. Actual fee may vary.	
Credit card payment processing fee	Percentage of bill: 0.81%
We accept Visa, Mastercard and AMEX payments via energylocalsretail.com.au/pay-by-card . Debit card transactions are subject to a 0.46% fee, and credit card payments incur a 0.81% fee. Card processing fees are waived for Direct Debit payments.	
Payment processing fee	Flat rate: \$2.70
May apply for over the counter payments made at an Australia Post outlet.	
Other fee	Flat rate: \$25.00
May be charged where you request a change, removal or installation of an electricity meter. It is to arrange metering-related goods or services for you with a meter provider or distributor.	
Cheque dishonour payment fee	Flat rate: \$15.00
Cheque Dishonour fee	
Additional information	
For more information on these fees and other fees, please visit energylocalsretail.com.au/fees	

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges	Tariff (incl. GST)
Daily supply charge	150.66 c/day
Usage charge	
Mon - Fri, 9am - 9pm	30.58c/kWh
Mon - Fri, 9pm - 9am; Sat - Sun, all day	17.34c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	16.55 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Feed-in tariff options

Variable FiT - Option 2	Tariff
9pm - 10am, 2pm - 4pm	3.50 c/kWh
10am - 2pm	1.50 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
50% GreenPower	50% GreenPower option	2.25 cents per kWh
100% GreenPower	100% GreenPower option	4.50 cents per kWh