

**Energy Locals**

No contract term

 Call **1300 869 573** [energylocalsretail.com.au](https://energylocalsretail.com.au)**Estimated gas cost**

1 person

**LOW**

92 MJ/day

**\$2,470/year**

No discount conditions apply to this offer



2 to 3 people

**MED**

159 MJ/day

**\$3,910/year**

No discount conditions apply to this offer



4+ people

**HIGH**

201 MJ/day

**\$4,820/year**

No discount conditions apply to this offer

**Features****No direct debit payment required****No pay on time discount****No fixed price contract****Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 869 573** and quote this Offer ID **ENE763476MR**.

**Offer details**

|                      |                         |
|----------------------|-------------------------|
| <b>Distributor</b>   | Australian Gas Networks |
| <b>Offer type</b>    | Market offer            |
| <b>Fuel type</b>     | Gas                     |
| <b>Customer type</b> | Residential             |
| <b>Release date</b>  | 01-07-2026              |
| <b>Expiry date</b>   | Contact the retailer    |

**Offer eligibility**

Eligible for all Residential customers on the Network

**Contract details**

|                                  |                                                                                                                                                                                                                                               |
|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Contract term</b>             | No contract term                                                                                                                                                                                                                              |
| <b>Cooling off period</b>        | 10 business days                                                                                                                                                                                                                              |
| <b>Eligibility criteria</b>      | Eligible for all Residential customers on the Network                                                                                                                                                                                         |
| <b>Prices are not fixed</b>      | Due to changes in the market and economic conditions, we may update your tariff and/or fees. We will provide at least 5 business days' notice before the change takes place.                                                                  |
| <b>Contract expiry details</b>   | No fixed contract.                                                                                                                                                                                                                            |
| <b>Full terms and conditions</b> | Energy Locals offers no lock in contracts or exit fees. Prices may vary in accordance with the terms and conditions. See <a href="https://energylocalsretail.com.au/terms">energylocalsretail.com.au/terms</a> for full terms and conditions. |
| <b>ESC licence information</b>   | Electricity and gas retail licence under EL Retail Energy Pty Ltd                                                                                                                                                                             |

**Fees**

|                                                                                                     |                          |
|-----------------------------------------------------------------------------------------------------|--------------------------|
|                                                                                                     | (incl. GST)              |
| <b>Direct debit dishonour payment fee</b>                                                           | <b>Flat rate: \$7.50</b> |
| Charged when a direct debit payment has dishonoured or reversed. This charge is not subject to GST. |                          |
| <b>Other fee</b>                                                                                    | <b>Flat rate: \$2.15</b> |

Charged for providing a paper bill

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**Connection fee****Flat rate: \$16.72**

May be charged when you move into a property or change retailer. Actual fee may vary.

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**Disconnection fee****Flat rate: \$16.72**

May be charged when you move out and require a final meter read. Actual fee may vary.

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**Credit card payment processing fee****Percentage of bill: 0.81%**

We accept Visa, Mastercard and AMEX payments via [energylocalsretail.com.au/pay-by-card](https://energylocalsretail.com.au/pay-by-card). Debit card transactions are subject to a 0.46% fee, and credit card payments incur a 0.81% fee. Card processing fees are waived for Direct Debit payments.

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**Payment processing fee****Flat rate: \$2.70**

May apply for over the counter payments made at an Australia Post outlet.

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**Cheque dishonour payment fee****Flat rate: \$15.00**

Cheque Dishonour fee

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**Additional information**

For more information on these fees and other fees, please visit [energylocalsretail.com.au/fees](https://energylocalsretail.com.au/fees)

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## Billing details

**Bill frequency**

2 months

**Payment options**

Please contact the retailer to discuss payment options

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## Offer rate and details

**Gas charges - General Usage Rate (All year)****Tariff (incl. GST)**

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**Daily supply charge****126.36 c/day**

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**Usage charge - per day**

First 27.40 MJ

5.94c/MJ

Next 21.90 MJ

5.94c/MJ

Remaining

5.94c/MJ

**Daily supply charge:** a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

**MJ:** a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.