



Energy Locals

- No contract term
- Time-varying rates

Call **1300 869 573**
energylocalsretail.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,120/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,550/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,900/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 869 573** and quote this Offer ID **ENE750897SR**.

Offer details

Distributor	Citipower
Offer type	Standing offer
Fuel type	Electricity
Customer type	Residential
Release date	01-07-2026
Expiry date	Contact the retailer

Offer eligibility

Available to customers on eligible network tariffs. Feed-In Tariffs are only valid if applicable.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to customers on eligible network tariffs. Feed-In Tariffs are only valid if applicable.
Prices are not fixed	Due to changes in the market and economic conditions, we may update your tariff and/or fees. We will provide at least 5 business days' notice before the change takes place.
Contract expiry details	No fixed contract.
Full terms and conditions	Energy Locals offers no lock in contracts or exit fees. Prices may vary in accordance with the terms and conditions. See energylocalsretail.com.au/terms for full terms and conditions.
ESC licence information	Electricity and gas retail licence under EL Retail Energy Pty Ltd

Fees

	(incl. GST)
Direct debit dishonour payment fee	Flat rate: \$7.50
Charged when a direct debit payment has dishonoured or reversed. This charge is not subject to GST.	
Connection fee	Flat rate: \$48.60

May be charged when you move into a property or change retailer. Actual fee may vary.

Disconnection fee**Flat rate: \$49.32**

May be charged when you move out and require a final meter read. Actual fee may vary.

Cheque dishonour payment fee**Flat rate: \$15.00**

Cheque Dishonour fee

Additional information

For more information on these fees and other fees, please visit energylocalsretail.com.au/fees

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details**Local time**

Electricity charges **Tariff (incl. GST)**

Daily supply charge 121.14 c/day

Usage charge

4pm - 9pm 38.31c/kWh

9pm - 11am 21.18c/kWh

11am - 4pm 16.59c/kWh

Controlled load charges **Tariff (incl. GST)**

Controlled load consumption 16.59 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Feed-in tariff options

	Tariff
Retailer feed-in tariff	0.00 c/kWh

Climate zone 6: Mild temperate