



## Energy Locals

- No contract term
- Time of use with controlled load

- Call **1300 869 573**
- [energylocalsretail.com.au](https://energylocalsretail.com.au)

### Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$1,170/year</b> No discount conditions apply to this offer
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,650/year</b> No discount conditions apply to this offer
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$2,060/year</b> No discount conditions apply to this offer

### Features

- Direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 869 573** and quote this Offer ID **ENE737419MR**.

### Offer details

<b>Distributor</b>	Citipower
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	24-04-2026
<b>Expiry date</b>	Contact the retailer

### Offer eligibility

Available to customers on eligible network tariffs. Feed-In Tariffs are only valid if applicable.

### Discounts and incentives

#### Incentives

##### Refer a Friend Credit

\$50 credit on your account if you mention an existing Energy Locals customer when you join. The friend also gets \$50 credit. T&Cs apply: <https://energylocalsretail.com.au/terms-and-conditions-refer-a-friend>. This offer can withdraw at any time.

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	Available to customers on eligible network tariffs. Feed-In Tariffs are only valid if applicable.
<b>Prices are not fixed</b>	Due to changes in the market and economic conditions, we may update your tariff and/or fees. We will provide at least 5 business days' notice before the change takes place.
<b>Contract expiry details</b>	No fixed contract.
<b>Full terms and conditions</b>	Energy Locals offers no lock in contracts or exit fees. Prices may vary in accordance with the terms and conditions. See <a href="https://energylocalsretail.com.au/terms">energylocalsretail.com.au/terms</a> for full terms and conditions.
<b>ESC licence information</b>	Electricity and gas retail licence under EL Retail Energy Pty Ltd

## Fees

	(incl. GST)
<b>Annual fee</b>	<b>Flat rate: \$167.88</b>
Access wholesale energy rates with a \$13.99/month membership fee.	
<b>Direct debit dishonour payment fee</b>	<b>Flat rate: \$10.00</b>
Charged when a direct debit payment has dishonoured or reversed. This charge is not subject to GST.	
<b>Other fee</b>	<b>Flat rate: \$2.00</b>
Charged per paper bill	
<b>Connection fee</b>	<b>Flat rate: \$48.60</b>
May be charged when you move into a property or change retailer. Actual fee may vary.	
<b>Disconnection fee</b>	<b>Flat rate: \$49.32</b>
May be charged when you move out and require a final meter read. Actual fee may vary.	
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 0.81%</b>
We accept Visa, Mastercard and AMEX payments via <a href="http://energylocalsretail.com.au/pay-by-card">energylocalsretail.com.au/pay-by-card</a> . Debit card transactions are subject to a 0.46% fee, and credit card payments incur a 0.81% fee. Card processing fees are waived for Direct Debit payments.	
<b>Additional information</b>	
For more information on these fees and other fees, please visit <a href="http://energylocalsretail.com.au/fees">energylocalsretail.com.au/fees</a>	

## Billing details

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Direct debit

## Offer rate and details

Local time

	Tariff (incl. GST)
<b>Electricity charges (All year)</b>	
<b>Daily supply charge</b>	63.50 c/day
<b>Peak consumption</b> - Every day, 12am - 10am; Every day, 3pm - 12am	
All consumption usage per day	33.50c/kWh
<b>Off-peak consumption</b> - Every day, 10am - 3pm	
All consumption usage per day	8.50c/kWh
<b>Controlled load charges</b>	<b>Tariff (incl. GST)</b>
<b>Controlled load consumption</b>	21.00 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

	Tariff
<b>Current retailer feed-in tariff</b>	0.00 c/kWh

## GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

<b>Option</b>	<b>Description</b>	<b>Price (incl. GST)</b>
<b>10% GreenPower</b>	10% GreenPower option	0.49 cents per kWh
<b>50% GreenPower</b>	50% GreenPower option	2.43 cents per kWh
<b>100% GreenPower</b>	100% GreenPower option	4.85 cents per kWh

*Climate zone 6: Mild temperate*