




**Energy Locals**






- No contract term
- Two rate: single rate with controlled load

Call **1300 869 573**
energylocalsretail.com.au

Estimated electricity cost

 1 person	LOW 7.2 kWh/day	\$1,070/year \$1,170 if you do not meet your discount conditions
 2 to 3 people	MED 11.8 kWh/day	\$1,540/year \$1,640 if you do not meet your discount conditions
 4+ people	HIGH 15.5 kWh/day	\$1,920/year \$2,020 if you do not meet your discount conditions

Features

-  **Direct debit payment required**
-  **No pay on time discount**
-  **Green power**
-  **No fixed price contract**
-  **Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 869 573** and quote this Offer ID **ENE721138MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-08-2025
Expiry date	Contact the retailer

Offer eligibility

Available to customers on eligible network tariffs. Feed-In Tariffs are only valid if applicable.

Discounts and incentives**Conditional discounts**

(incl. GST)

\$100 Special Discount	Fixed amount: \$100.00
\$100 credit is available for new customers only, and is applied if your electricity supply remains with us for 6 months.	

Incentives**Refer a Friend Credit**

Receive a \$50 account credit if you mention an existing Energy Locals customer when you join. The friend also gets \$50 credit. T&Cs apply: energylocalsretail.com.au/terms-and-conditions-refer-a-friend. Energy Locals can withdraw this offer at any time.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to customers on eligible network tariffs. Feed-In Tariffs are only valid if applicable.

Prices are not fixed	Due to changes in the market and economic conditions, we may update your tariff and/or fees. We will provide at least 5 business days' notice before the change takes place.
Contract expiry details	No fixed contract.
Full terms and conditions	Energy Locals offers no lock in contracts or exit fees.
ESC licence information	Electricity and gas retail licence under EL Retail Energy Pty Ltd

Fees

	(incl. GST)
Annual fee	Flat rate: \$167.88
Access wholesale energy rates with a \$13.99/month membership fee.	
Direct debit dishonour payment fee	Flat rate: \$10.00
Charged when a direct debit payment has dishonoured or reversed. This charge is not subject to GST.	
Other fee	Flat rate: \$2.00
Charged for providing a paper bill	
Connection fee	Flat rate: \$48.60
May be charged when you move into a property or change retailer. Actual fee may vary.	
Disconnection fee	Flat rate: \$49.32
May be charged when you move out and require a final meter read. Actual fee may vary.	
Credit card payment processing fee	Percentage of bill: 0.81%
We accept Visa, Mastercard & AMEX payments via energylocalsretail.com.au/pay-by-card . Debit card transactions are subject to a 0.46% fee, and credit card payments incur a 0.81% fee. Card processing fees are waived for Direct Debit payments.	
Additional information	
For more information on these fees and other fees, please visit energylocalsretail.com.au/fees	

Billing details

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Electricity charges - Peak (All year)	Tariff (incl. GST)
Daily supply charge	74.50 c/day
Peak consumption	
All consumption usage per day	28.00c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	21.00 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Variable FiT - Option 2	Tariff
Shoulder - Every day, 9pm - 12am, 12am - 10am, 2pm - 4pm;	

All export	2.80 c/kWh
Off-Peak - Every day, 10am - 2pm;	
All export	1.50 c/kWh
Peak - Every day, 4pm - 9pm;	
All export	12.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	10% GreenPower option	0.49 cents per kWh
50% GreenPower	50% GreenPower option	2.43 cents per kWh
100% GreenPower	100% GreenPower option	4.85 cents per kWh

Climate zone 6: Mild temperate