



Diamond Energy Pty Ltd

- No contract term
- Time of use

Call 1300 838 009

www.diamondenergy.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,090/year \$1,130 if you do not meet your discount conditions
2 to 3 people	MED 11.8 kWh/day	\$1,510/year \$1,570 if you do not meet your discount conditions
4+ people	HIGH 15.5 kWh/day	\$1,850/year \$1,930 if you do not meet your discount conditions

Features

- No direct debit payment required
- Pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 838 009 and quote this Offer ID DIA689051MR.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-08-2025
Expiry date	31-07-2026

Offer eligibility

Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation... more details below

Discounts and incentives

Conditional discounts

(incl. GST)

Pay On Time discount (ongoing)	Percentage of bill amount: 2.00%
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An ongoing discount of 2% to daily supply and consumption charges for customers who agree to receive invoices by email and full payment is made by the due date. The Pay on Time discount may appear as a credit on your next bill.

Thrive Discounts [additive and ongoing]	Percentage of bill amount: 2.00%
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Ongoing discounts of 2% to daily supply and consumption charges for each customer / property you refer for period referrer stays with us. Discounts are additive. Pay on Time conditions also apply. Your friend receives a \$35 (incl. GST) sign up credit.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. This offer is also available to customers with eligible solar-PV systems.

Prices are not fixed	Electricity charges may be updated on the day that is one month after network tariff price changes. We may vary discounts, solar feed-in rates and other charges from time to time and notify you in accordance with applicable regulations.
Contract expiry details	This is an ongoing agreement with ongoing benefits and continues until you or we end it.
Full terms and conditions	For full terms & conditions and solar feed in tariff eligibility, visit our website www.diamondenergy.com.au . For each customer / property you refer during your agreement with us, you receive additional Thrive Discounts of 2% to daily supply and consumption charges for period referrer stays with us. Discounts are additive. Pay on Time conditions also apply. Your friend receives a \$35 (incl. GST) sign up credit.
ESC licence information	Electricity retail licence under Diamond Energy Pty Ltd

Fees

	(incl. GST)
Reconnection fee	Flat rate: \$48.60
A \$48.60 (GST Incl) fee may apply when your property is reconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.	
Credit card payment processing fee	Percentage of bill: 0.60%
Cheque dishonour payment fee	Flat rate: \$20.00
Direct debit dishonour payment fee	Flat rate: \$10.00
Disconnection fee	Flat rate: \$0.00
Additional information	
Additional fees may apply. For more information, please visit the retailers website at www.diamondenergy.com.au .	

Billing details

Bill frequency	3 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	122.16 c/day
Peak consumption - Every day, 3pm - 9pm All consumption usage per month	36.30c/kWh
Off-peak consumption - Every day, 9pm - 12am; Every day, 12am - 3pm All consumption usage per month	20.63c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	3.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators	5.50 cents per kWh
50% GreenPower	For 2.75 c / kWh inc. GST we ensure energy equal to 50% of your consumption will be fed into the grid from Accredited GreenPower generators	2.75 cents per kWh

Climate zone 6: Mild temperate