

**CovaU Pty Ltd**

- No contract term
- Time-varying rates

- Call **1300 689 866**
- covau.com.au

Estimated electricity costs

We are unable to provide an estimate for this offer.

Please contact **CovaU Pty Ltd** on **1300 689 866** for pricing details.

**Features**

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 689 866** and quote this Offer ID **COV774863MS**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Small business
Release date	01-08-2026
Expiry date	Contact the retailer

Offer eligibility

Available to Business customers in the applicable network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 8... more details below

Discounts and incentives**Guaranteed discounts**

(incl. GST)

Guaranteed Discount on total usages**Percentage of usage: 5.00%**

Discounts applied to GST inclusive energy usage charges. No discount will apply to the GreenPower component.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to Business customers in the applicable network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.
Prices are not fixed	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
Contract expiry details	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions

Full terms and conditions

See our full terms and conditions to www.covau.com.au for details.

ESC licence information Electricity and gas retail licence under CovaU Pty Ltd

Fees

(incl. GST)

Connection fee

Flat rate: \$42.09

\$42.09 (inc. GST) Special Meter Read fee. This fee is passed through from your distributor and may vary.

Disconnection fee

Flat rate: \$51.95

\$51.95 (inc. GST) fee may apply when your property is disconnected. This fee is passed through from your distributor and may vary.

Reconnection fee

Flat rate: \$51.19

\$51.19 (inc. GST) fee may apply when your property is reconnected. This fee is passed through from your distributor and may vary.

Direct debit dishonour payment fee

Flat rate: \$2.75

\$2.75 (inc. GST) Direct Credit or Debit dishonour payment fee

Credit card payment processing fee

Percentage of bill: 0.73%

A 0.73% (inc. GST) fee applies to payments made by debit and credit cards

Other fee

Flat rate: \$1.75

\$1.75 (inc. GST) Paper Bill Fee.

Additional information

You must pay us any fees your distributor passes through to us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional fees that may apply, please visit www.covau.com.au/additionalfees

Billing details

Bill frequency

1 month

Payment options

Please contact the retailer to discuss payment options

Offer rate and details

Local time**Electricity charges**

Tariff (incl. GST)

Daily supply charge

143.06 c/day

Usage charge

Mon - Fri, 9am - 9pm

32.26c/kWh

Mon - Fri, 9pm - 9am; Sat - Sun, all day

18.30c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Feed-in tariff options

Tariff

Retailer feed-in tariff

1.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
50% GreenPower	For an extra 2.75c /kWh inc. GST 50% of your usage will come from GreenPower Providers. No discount will apply to the GreenPower component.	2.75 cents per kWh
100% GreenPower	For an extra 5.5c /kWh inc. GST 100% of your usage will come from GreenPower Providers. No discount will apply to the GreenPower component.	5.50 cents per kWh