



CovaU Pty Ltd

- No contract term
- Time-varying rates

- Call 1300 689 866
- covau.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,040/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,440/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,780/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 689 866 and quote this Offer ID COV774846MR.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-08-2026
Expiry date	Contact the retailer

Offer eligibility

This offer is available to residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For more details about the eligibili... more details below

Discounts and incentives

Incentives

Refer a Friend

\$50 credit applied to you and your friends account if you signup using a Refer a Friend link from an existing CovaU customer. Applies to new customers only who switch their electricity to CovaU. T&Cs apply, refer to <https://covau.com.au/refer>.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is available to residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For more details about the eligibility criteria, please contact CovaU on 1300 689 866.
Prices are not fixed	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
Contract expiry details	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions

Full terms and conditions

See our full terms and conditions to www.covau.com.au for details.

ESC licence information Electricity and gas retail licence under CovaU Pty Ltd

Fees

(incl. GST)

Connection fee

Flat rate: \$42.09

\$42.09 (inc. GST) Special Meter Read fee. This fee is passed through from your distributor and may vary.

Disconnection fee

Flat rate: \$51.95

\$51.95 (inc. GST) fee may apply when your property is disconnected. This fee is passed through from your distributor and may vary.

Reconnection fee

Flat rate: \$51.19

\$51.19 (inc. GST) fee may apply when your property is reconnected. This fee is passed through from your distributor and may vary.

Direct debit dishonour payment fee

Flat rate: \$2.75

\$2.75 (inc. GST) Direct Credit or Debit dishonour payment fee

Credit card payment processing fee

Percentage of bill: 0.73%

A 0.73% (inc. GST) fee may apply to payments made by debit and credit cards.

Other fee

Flat rate: \$1.75

\$1.75 (inc. GST) Paper Bill Fee.

Additional information

You must pay us any fees your distributor passes through to us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional fees that may apply, please visit www.covau.com.au/additionalfees

Billing details

Bill frequency

1 month

Payment options

Please contact the retailer to discuss payment options

Offer rate and details

Local time**Electricity charges**

Tariff (incl. GST)

Daily supply charge

109.03 c/day

Usage charge

4pm - 9pm

33.69c/kWh

9pm - 11am

20.10c/kWh

11am - 4pm

20.10c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Feed-in tariff options

Tariff

Retailer feed-in tariff

1.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
50% GreenPower	For an extra 2.75c /kWh inc. GST 50% of your usage will come from GreenPower Providers. No discount will apply to the GreenPower component.	2.75 cents per kWh
100% GreenPower	For an extra 5.5c /kWh inc. GST 100% of your usage will come from GreenPower Providers. No discount will apply to the GreenPower component.	5.50 cents per kWh

Climate zone 6: Mild temperate