



## CovaU Pty Ltd

No contract term

Call 1300 689 866

covau.com.au

## Estimated gas cost

1 person 92 MJ/day	<b>LOW</b> 92 MJ/day	<b>\$1,050/year</b> <b>\$1,150</b> if you do not meet your discount conditions
2 to 3 people 159 MJ/day	<b>MED</b> 159 MJ/day	<b>\$1,690/year</b> <b>\$1,790</b> if you do not meet your discount conditions
4+ people 201 MJ/day	<b>HIGH</b> 201 MJ/day	<b>\$2,090/year</b> <b>\$2,190</b> if you do not meet your discount conditions

## Features

- No direct debit payment required
- No pay on time discount
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 689 866** and quote this Offer ID **COV731005MR**.

## Offer details

<b>Distributor</b>	Australian Gas Networks
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Gas
<b>Customer type</b>	Residential
<b>Release date</b>	31-03-2026
<b>Expiry date</b>	Contact the retailer

## Offer eligibility

This offer is available to new residential customers only who are located within the relevant distribution area. For more details about the eligibility criteria, please contact CovaU on 1300 689 866.

## Discounts and incentives

## Conditional discounts

	(incl. GST)
<b>Online Bonus 6</b>	<b>Fixed amount: \$50.00</b>
Stay on this plan for 6 months from the date you transferred to CovaU and we'll credit \$50 to your account.	
<b>Online Bonus 12</b>	<b>Fixed amount: \$50.00</b>
Stay on this plan for 12 months from the date you transferred to CovaU and we'll credit an extra \$50 to your account.	

## Guaranteed discounts

	(incl. GST)
<b>Guaranteed Discount on total usages</b>	<b>Percentage of usage: 22.00%</b>
Discounts applied to GST inclusive gas usage charges.	

## Contract details

<b>Contract term</b>	No contract term
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<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	This offer is available to new residential customers only who are located within the relevant distribution area. For more details about the eligibility criteria, please contact CovaU on 1300 689 866.
<b>Prices are not fixed</b>	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
<b>Contract expiry details</b>	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions
<b>Full terms and conditions</b>	For full terms and conditions applicable to this energy offer, please visit <a href="http://www.covau.com.au/terms">www.covau.com.au/terms</a> or contact CovaU on 1300 689 866.
<b>ESC licence information</b>	Electricity and gas retail licence under CovaU Pty Ltd

## Fees

	(incl. GST)
<b>Connection fee</b>	<b>Flat rate: \$12.10</b>
\$12.10 (incl. GST) Special Meter Read fee. This fee is passed through from your distributor and may vary.	
<b>Disconnection fee</b>	<b>Flat rate: \$94.60</b>
\$94.60 (incl. GST) fee may apply when your property is disconnected including when you move out. This fee is passed through from your distributor and may vary.	
<b>Reconnection fee</b>	<b>Flat rate: \$110.00</b>
\$110.00 (incl. GST) fee may apply when your property is reconnected. This fee is passed through from your distributor and may vary.	
<b>Direct debit dishonour payment fee</b>	<b>Flat rate: \$2.75</b>
\$2.75 (incl. GST) Direct Credit or Debit dishonour payment fee.	
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 0.73%</b>
A 0.73% (incl. GST) fee may apply to payments made by debit and credit cards.	
<b>Other fee</b>	<b>Flat rate: \$1.75</b>
\$1.75 (incl. GST) Paper Bill Fee.	
<b>Additional information</b>	
You must pay us any charges your distributor imposes on us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional charges that may apply, visit <a href="http://www.covau.com.au/additionalfees">www.covau.com.au/additionalfees</a>	

## Billing details

<b>Bill frequency</b>	2 months
<b>Payment options</b>	Please contact the retailer to discuss payment options

## Offer rate and details

<b>Gas charges - General Usage Rate (All year)</b>	<b>Tariff (incl. GST)</b>
<b>Daily supply charge</b>	88.00 c/day
<b>Consumption</b>	
First 27.40 MJ usage per day	2.84c/MJ
Next 21.90 MJ usage per day	2.84c/MJ
Remaining usage per day	3.41c/MJ

**Daily supply charge:** a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

**MJ:** a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.