



CovaU Pty Ltd

No contract term

Call 1300 689 866

covau.com.au

Estimated gas cost

1 person 92 MJ/day	LOW 92 MJ/day	\$1,050/year \$1,150 if you do not meet your discount conditions
2 to 3 people 159 MJ/day	MED 159 MJ/day	\$1,690/year \$1,790 if you do not meet your discount conditions
4+ people 201 MJ/day	HIGH 201 MJ/day	\$2,090/year \$2,190 if you do not meet your discount conditions

Features

- No direct debit payment required
- No pay on time discount
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 689 866** and quote this Offer ID **COV731004MR**.

Offer details

Distributor	Australian Gas Networks
Offer type	Market offer
Fuel type	Gas
Customer type	Residential
Release date	31-03-2026
Expiry date	Contact the retailer

Offer eligibility

This offer is available to new residential customers only who are located within the relevant distribution area. For more details about the eligibility criteria, please contact CovaU on 1300 689 866.

Discounts and incentives

Conditional discounts

	(incl. GST)
Online Bonus 6	Fixed amount: \$50.00
Stay on this plan for 6 months from the date you transferred to CovaU and we'll credit \$50 to your account.	
Online Bonus 12	Fixed amount: \$50.00
Stay on this plan for 12 months from the date you transferred to CovaU and we'll credit an extra \$50 to your account.	

Guaranteed discounts

	(incl. GST)
Guaranteed Discount on total usages	Percentage of usage: 22.00%
Discounts applied to GST inclusive gas usage charges.	

Contract details

Contract term	No contract term
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Cooling off period	10 business days
Eligibility criteria	This offer is available to new residential customers only who are located within the relevant distribution area. For more details about the eligibility criteria, please contact CovaU on 1300 689 866.
Prices are not fixed	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
Contract expiry details	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions
Full terms and conditions	For full terms and conditions applicable to this energy offer, please visit www.covau.com.au/terms or contact CovaU on 1300 689 866.
ESC licence information	Electricity and gas retail licence under CovaU Pty Ltd

Fees

	(incl. GST)
Connection fee	Flat rate: \$12.10
\$12.10 (incl. GST) Special Meter Read fee. This fee is passed through from your distributor and may vary.	
Disconnection fee	Flat rate: \$94.60
\$94.60 (incl. GST) fee may apply when your property is disconnected including when you move out. This fee is passed through from your distributor and may vary.	
Reconnection fee	Flat rate: \$110.00
\$110.00 (incl. GST) fee may apply when your property is reconnected. This fee is passed through from your distributor and may vary.	
Direct debit dishonour payment fee	Flat rate: \$2.75
\$2.75 (incl. GST) Direct Credit or Debit dishonour payment fee.	
Credit card payment processing fee	Percentage of bill: 0.73%
A 0.73% (incl. GST) fee may apply to payments made by debit and credit cards.	
Other fee	Flat rate: \$1.75
\$1.75 (incl. GST) Paper Bill Fee.	
Additional information	
You must pay us any charges your distributor imposes on us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional charges that may apply, visit www.covau.com.au/additionalfees	

Billing details

Bill frequency	2 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Gas charges - General Usage Rate (All year)	Tariff (incl. GST)
Daily supply charge	88.00 c/day
Consumption	
First 27.40 MJ usage per day	2.84c/MJ
Next 21.90 MJ usage per day	2.84c/MJ
Remaining usage per day	3.41c/MJ

Daily supply charge: a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.