



CovaU Pty Ltd

- No contract term
- Time of use with controlled load

- Call 1300 689 866
- covau.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,420/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$2,110/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$2,680/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 689 866 and quote this Offer ID **COV728941MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	19-03-2026
Expiry date	Contact the retailer

Offer eligibility

This offer is available to residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For more details about the eligibili... more details below

Discounts and incentives

Guaranteed discounts

(incl. GST)

Guaranteed Discount on total usages

Percentage of usage: 5.00%

Discounts applied to GST inclusive energy usage charges. No discount will apply to the GreenPower component.

Incentives

Refer a Friend

\$50 credit applied to you and your friends account if you signup using a Refer a Friend link from an existing CovaU customer. Applies to new customers only who switch their electricity to CovaU. T&Cs apply, refer to <https://covau.com.au/refer>.

Contract details

Contract term	No contract term
Cooling off period	10 business days

Eligibility criteria	This offer is available to residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For more details about the eligibility criteria, please contact CovaU on 1300 689 866.
Prices are not fixed	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
Contract expiry details	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions
Full terms and conditions	See our full terms and conditions to www.covau.com.au for details.
ESC licence information	Electricity and gas retail licence under CovaU Pty Ltd

Fees

	(incl. GST)
Connection fee	Flat rate: \$39.95
\$39.95 (incl. GST) Special Meter Read fee. This fee is passed through from your distributor and may vary.	
Disconnection fee	Flat rate: \$49.32
\$49.32 (incl. GST) fee may apply when your property is disconnected. This fee is passed through from your distributor and may vary.	
Reconnection fee	Flat rate: \$48.60
\$48.60 (incl. GST) fee may apply when your property is reconnected. This fee is passed through from your distributor and may vary.	
Direct debit dishonour payment fee	Flat rate: \$2.75
\$2.75 (incl. GST) Direct Credit or Debit dishonour payment fee	
Credit card payment processing fee	Percentage of bill: 0.73%
A 0.73% (incl. GST) fee may apply to payments made by debit and credit cards.	
Other fee	Flat rate: \$1.75
\$1.75 (incl. GST) Paper Bill Fee.	
Additional information	
You must pay us any fees your distributor passes through to us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional fees that may apply, please visit www.covau.com.au/additionalfees	

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	93.25 c/day
Peak consumption - Every day, 3pm - 9pm All consumption usage per day	53.66c/kWh
Off-peak consumption - Every day, 12am - 3pm; Every day, 9pm - 12am All consumption usage per day	37.90c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	33.33 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options	
	Tariff
Current retailer feed-in tariff	4.90 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
50% GreenPower	For an extra 2.75c /kWh inc. GST 50% of your usage will come from GreenPower Providers. No discount will apply to the GreenPower component.	2.75 cents per kWh
100% GreenPower	For an extra 5.5c /kWh inc. GST 100% of your usage will come from GreenPower Providers. No discount will apply to the GreenPower component.	5.50 cents per kWh

Climate zone 6: Mild temperate