



CovaU Pty Ltd

- No contract term
- Two rate: single rate with controlled load

- Call 1300 689 866
- covau.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,110/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,580/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,970/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 689 866 and quote this Offer ID COV505931MR.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	05-09-2023
Expiry date	Contact the retailer

Offer eligibility

This offer is available to residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For more details about the eligibili... more details below

Discounts and incentives

Guaranteed discounts

(incl. GST)

Guaranteed Discount on total usages

Percentage of usage: 13.00%

Discounts applied to GST inclusive energy usage charges. No discount will apply to the GreenPower component.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is available to residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For more details about the eligibility criteria, please contact CovaU on 1300 689 866.
Prices are not fixed	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
Contract expiry details	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions

Full terms and conditions

See our full terms and conditions to www.covau.com.au for details.

ESC licence information Electricity and gas retail licence under CovaU Pty Ltd

Fees

(incl. GST)

Disconnection fee	Flat rate: \$43.27
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\$43.27 (inc. GST) fee may apply when your property is disconnected. This fee is passed through from your distributor and may vary.

Reconnection fee	Flat rate: \$43.27
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\$43.27 (inc. GST) fee may apply when your property is reconnected. This fee is passed through from your distributor and may vary.

Direct debit dishonour payment fee	Flat rate: \$9.50
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\$9.50 (inc. GST) Direct debit dishonour payment fee

Credit card payment processing fee	Percentage of bill: 0.73%
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A 0.73% (inc. GST) fee may apply to payments made by debit and credit cards.

Cheque dishonour payment fee	Flat rate: \$9.50
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\$9.50 (inc. GST) Cheque dishonour payment fee

Other fee	Flat rate: \$3.00
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\$3.00 (inc. GST) Over the counter payment fee – may apply for over the counter payments made at an Australia Post outlet.

Other fee	Flat rate: \$1.75
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\$1.75 (inc. GST) Paper Bill Fee.

Credit card payment processing fee	Percentage of bill: 0.80%
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A 0.803% (inc. GST) applies to credit card payments via Australia Post.

Connection fee	Flat rate: \$43.27
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\$43.27 (inc. GST) Special Meter Read fee. This fee is passed through from your distributor and may vary.

Additional information

You must pay us any fees your distributor passes through to us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional fees that may apply, please visit www.covau.com.au/additionalfees

Billing details

Bill frequency	1 month
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Payment options	Please contact the retailer to discuss payment options
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Offer rate and details

Local time

Electricity charges - Peak (All year)	Tariff (incl. GST)
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Daily supply charge	104.67 c/day
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Peak consumption

First 1,020.00 kWh usage per quarter	32.00c/kWh
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Remaining usage per quarter	32.87c/kWh
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Controlled load charges	Tariff (incl. GST)
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Controlled load consumption	23.76 c/kWh
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Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	4.90 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
25% GreenPower	For an extra 1.1c /kWh inc. GST 25% of your usage will come from GreenPower Providers. No discount will apply to the GreenPower component.	1.10 cents per kWh
50% GreenPower	For an extra 2.2c /kWh inc. GST 50% of your usage will come from GreenPower Providers. No discount will apply to the GreenPower component.	2.20 cents per kWh
100% GreenPower	For an extra 4.4c /kWh inc. GST 100% of your usage will come from GreenPower Providers. No discount will apply to the GreenPower component.	4.40 cents per kWh

Climate zone 6: Mild temperate