

Arcline by RACV

No contract term

Time of use

Call 1300 884 849

energy.arcline.com.au

Estimated electricity cost



1 person

2 to 3 people

4+ people

LOW 7.2 kWh/day

MED

11.8 kWh/day

15.5 kWh/day

\$1,080/year

No discount conditions apply to this

offer

\$1,500/year

No discount conditions apply to this

HIGH

\$1,850/year

No discount conditions apply to this offer

Features



No direct debit payment required



No pay on time discount



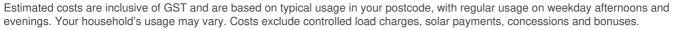
No green power



No fixed price contract



Paper bills available



A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 884 849 and quote this Offer ID ARC679270MR.

Offer details

DistributorCitipowerOffer typeMarket offerFuel typeElectricityCustomer typeResidentialRelease date01-07-2025

Expiry date Contact the retailer

Offer eligibility

Available to Victorian residential customers only.

Discounts and incentives

Incentives

Refer a Friend Credit

Receive a \$50 account credit if you mention an existing Arcline by RACV customer when you join. The friend also gets \$50 credit. T&Cs apply - Visit Arcline by RACV Terms and Conditions page for more information: https://energy.arcline.com.au/terms/

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to Victorian residential customers only.
Prices are not fixed	Due to changes in the market and economic conditions, we may update your tariff and/or fees. We will provide at least 5 business days' notice before the change takes place.
Contract expiry details	Open contract with no exit fees.
Full terms and conditions	Arcline by RACV is provided by Energy Locals Pty Ltd. For more information in relation to Arcline by RACV and this offer, see our full terms and conditions at https://energy.arcline.com.au/terms/
ESC licence information	Electricity and gas retail licence under Energy Locals Pty Ltd

Fees

(incl. GST)

Direct debit dishonour payment fee Flat rate: \$10.00

Charged when a direct debit payment has dishonoured or reversed. This charge is not subject to GST.

Other fee Flat rate: \$2.00

Charged per paper bill

Connection fee Flat rate: \$47.00

May be charged when you move into a property or change retailer. Actual fee may vary.

Disconnection fee Flat rate: \$47.71

May be charged when you move out and require a final meter read. Actual fee may vary.

Credit card payment processing fee

Percentage of bill: 0.81%

We accept Visa and Mastercard payments via pay.energylocals.com.au. Debit card transactions are subject to a 0.46% fee, and credit card payments incur a 0.81% fee. Credit and debit card processing fees are waived for Direct Debit payments.

Additional information

Additional fees may apply. For more information, please visit the retailers website at energy.arcline.com.au/fees

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 115.38 c/day

Peak consumption - Every day, 3pm - 9pm

All consumption usage per day 33.78c/kWh

Off-peak consumption - Every day, 12am - 3pm; Every day, 9pm - 12am

All consumption usage per day 20.52c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff 1.50 c/kWh

Climate zone 6: Mild temperate