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# Arcline by RACV

No contract term

Single rate

- Call 1300 884 849
- energy.arcline.com.au

Estimated electricity cost			Feat	ures
1 person	LOW 7.2 kWh/day	<b>\$1,330/year</b> No discount conditions apply to this		No direct debit payment required
	/.2 KWII/day	offer	$\bigcirc$	No pay on time discount
2 to 3 people	MED 11.8 kWh/day	<b>\$1,870/year</b> No discount conditions apply to this offer	\$	No green power
		<b>\$2,310</b> /year	Ð	No fixed price contract
4+ people	HIGH 15.5 kWh/day	No discount conditions apply to this offer	=L \$	Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 884 849 and quote this Offer ID ARC675965MR.

# Offer details

Distributor	AusNet Services (electricity)	
Offer type	Market offer	
Fuel type	Electricity	
Customer type	Residential	
Release date	01-07-2025	
Expiry date	Contact the retailer	

Offer eligibility

Available to Victorian residential customers only.

# **Discounts and incentives**

## Incentives

#### Member Benefit

Receive a \$25 (incl. GST) bill credit after 3 months. For new Victorian residential accounts with RACV memberships. T&Cs apply: https://energy.arcline.com.au/terms/.

#### **Refer a Friend Credit**

Receive a \$50 account credit if you mention an existing Arcline by RACV customer when you join. The friend also gets \$50 credit. T&Cs apply - Visit Arcline by RACV Terms and Conditions page for more information: https://energy.arcline.com.au/terms/

# **Contract details**

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to Victorian residential customers only.
Prices are not fixed	Due to changes in the market and economic conditions, we may update your tariff and/or fees. We will provide at least 5 business days' notice before the change takes place.
Contract expiry details	Open contract with no exit fees.

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

ESC licence information Electricity and gas retail licence under Energy Locals Pty Ltd

#### Fees

	(incl. GST)
Direct debit dishonour payment fee	Flat rate: \$10.00
Charged when a direct debit payment has dishonoured or reversed. This charge is not subject to GST.	
Other fee	Flat rate: \$2.00
Charged per paper bill	
Connection fee	Flat rate: \$45.35
May be charged when you move into a property or change retailer. Actual fee may vary.	
Disconnection fee	Flat rate: \$45.35
May be charged when you move out and require a final meter read. Actual fee may vary.	
Credit card payment processing fee	Percentage of bill: 0.81%
We accept Visa and Mastercard payments via pay.energylocals.com.au. Debit card transactions are subject card payments incur a 0.81% fee. Credit and debit card processing fees are waived for Direct Debit payments are subject of the payment of the	
Additional information	
Additional fees may apply. For more information, please visit the retailers website at energy.arcline.com.au	ı/fees

Billing details	
Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

## Offer rate and details

Local time

Electricity charges - All Day Charges (All year)	Tariff (incl. GST)
Daily supply charge	131.55 c/day
Peak consumption	

All consumption usage per day

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options	
	Tariff
Current retailer feed-in tariff	1.50 c/kWh

Climate zone 6: Mild temperate

32.33c/kWh