



Amber Electric Pty Ltd

- No contract term
- Two rate: single rate with controlled load

- Call 1800 531 907
- www.amber.com.au

Estimated electricity costs

This plan includes demand charges.

We are unable to provide an estimate for this offer.

Please contact **Amber Electric Pty Ltd** on **1800 531 907** for pricing details.



Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 531 907** and quote this Offer ID **AMB730730MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-04-2026
Expiry date	30-06-2026

Offer eligibility

Available to residential customers in Citipower's distribution region with a demand tariff and controlled load. For illustrative purposes, tariff CR/CDS assumed. Feed-In Tariffs are only valid if applicable

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to residential customers in Citipower's distribution region with a demand tariff and controlled load. For illustrative purposes, tariff CR/CDS assumed. Feed-In Tariffs are only valid if applicable
Prices are not fixed	Prices are not fixed. All usage is charged at the same wholesale electricity costs that are charged to us. Prices are determined by a range of factors, including government rebates, network fees and wholesale market costs.
Contract expiry details	No lock in contracts or exit fees.
Full terms and conditions	All usage is charged at the same wholesale electricity costs that are charged to us. If your average bill total over a financial year exceeds the c/kWh maximum annual rate listed below 'Peak consumption', then we reduce your bill so that the total does not exceed the maximum rate. You are also protected by Amber's quarterly price guarantee published on our website. Full terms and conditions at https://www.amber.com.au/terms
ESC licence information	Electricity retail licence under Amber Electric Pty Ltd

Fees

(incl. GST)

Annual fee	Flat rate: \$300.00
Membership of \$25 per month (inc. GST) to access these wholesale rates.	
Connection fee	Flat rate: \$48.60
Standard Connection Fee. Actual charges passed through from your distributor may vary, see www.amber.com.au/fees for more information	
Disconnection fee	Flat rate: \$49.32
Standard Disconnection Fee. Actual charges passed through from your distributor may vary, see www.amber.com.au/fees for more information	
Direct debit dishonour payment fee	Flat rate: \$3.00
An \$3 (inc. GST) fee applies if payment is dishonoured or reversed.	
Late payment fee	Flat rate: \$16.00
A \$16 (inc. GST) fee applies if full payment has not been received by the invoice due date	
Credit card payment processing fee	Percentage of bill: 1.00%
A fee of 1% applies to payments made by credit or debit card	
Additional information	
Additional fees may apply. For more information, please visit the retailers website at www.amber.com.au .	

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Season 1 electricity charges - Low Season Demand (01-Jul - 30-Nov) Tariff (incl. GST)

Daily supply charge	54.33 c/day
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Peak consumption

All consumption usage per day	34.68c/kWh
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Demand charge - Mon - Fri, 3pm - 9pm	371.80 cents per kW per month
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Demand component will be billed based on the highest 30-minute KW reading in the maximum demand period for each month and is not based on a rolling 12-month period
Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.
Applies per month on the maximum kW demand for all usage.

Season 2 electricity charges - High Season Demand (01-Dec - 31-Mar) Tariff (incl. GST)

Daily supply charge	54.33 c/day
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Peak consumption

All consumption usage per day	34.68c/kWh
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Demand charge - Mon - Fri, 3pm - 9pm	1,256.20 cents per kW per month
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Demand component will be billed based on the highest 30-minute KW reading in the maximum demand period for each month and is not based on a rolling 12-month period
Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.
Applies per month on the maximum kW demand for all usage.

Season 3 electricity charges - Low Season Demand (01-Apr - 30-Jun) Tariff (incl. GST)

Daily supply charge	54.33 c/day
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Peak consumption

All consumption usage per day	34.68c/kWh
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Demand charge - Mon - Fri, 3pm - 9pm

371.80 cents per kW per month

Demand component will be billed based on the highest 30-minute KW reading in the maximum demand period for each month and is not based on a rolling 12-month period
Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.
Applies per month on the maximum kW demand for all usage.

Controlled load charges

Tariff (incl. GST)

Controlled load consumption

14.63 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff

0.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for c/kWh.	0.72 cents per kWh